

## Sunrise Medical Product Warranty Matrix

### 2023

| Manual Wheelchairs                 | Frame and /<br>or Cross Brace         | Motor/Gearbox        | Electronics        | Batteries (1)        | All Sunrise optioned &<br>fitted parts at time of<br>purchase excluding tires/<br>tubes/pads/ handle grips               |
|------------------------------------|---------------------------------------|----------------------|--------------------|----------------------|--|
| <b>Quickie/Breezy</b>              |                                       |                      |                    |                      |  |
| Breezy EC                          | 3 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Breezy Basix / Rubix               | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 2 year   |
| Breezy Cirrus G5 / Relax / Relax 2 | 5 year                                | N/A                  | N/A                | N/A                  | 2 year   |
| Quickie 2                          | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie 2HP                        | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie 2 Lite                     | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie 5r                         | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Access                     | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie All court                  | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie All court Ti               | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie GP/ GPV                    | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie GP SA                      | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie IRIS                       | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie M6                         | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Match Point                | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Match Point Ti             | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Nitrum                     | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Q7                         | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Qri                        | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Qxi                        | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie SR45                       | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Quickie Xenon                      | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Zippie GS                          | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Zippie IRIS                        | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Zippie TS                          | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Zippie Voyage Stroller             | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Zippie Xcape                       | Limited Lifetime*                     | N/A                  | N/A                | N/A                  | 1 year   |
| Zippie Zone                        | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| <b>Bespoke Manual Wheelchairs</b>  | <b>Frame and /<br/>or Cross Brace</b> | <b>Motor/Gearbox</b> | <b>Electronics</b> | <b>Batteries (1)</b> | <b>All Sunrise optioned &amp;<br/>fitted parts at time of<br/>purchase excluding tires/<br/>tubes/pads/ handle grips</b> |
| <b>RGK</b>                         |                                       |                      |                    |                      |  |
| Octane / Octabe Sub 4              | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Octane FX                          | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Tiga / Tiga Sub 4                  | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Tiga Jnr                           | 5 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Veypr                              | 5 Year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Grandslam                          | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Elite                              | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| Predator                           | 2 year                                | N/A                  | N/A                | N/A                  | 1 year   |
| <b>Power Wheelchairs</b>           | <b>Frame and /<br/>or Cross Brace</b> | <b>Motor/Gearbox</b> | <b>Electronics</b> | <b>Batteries (1)</b> | <b>All Sunrise optioned &amp;<br/>fitted parts at time of<br/>purchase excluding tires/<br/>tubes/pads/ handle grips</b> |
| Quickie Q50 R Carbon               | 2 year                                |                      |                    |                      | 1 year   |
| Quickie Attitude                   | Limited Lifetime*                     |                      |                    |                      | 1 year   |
| Quickie Ixpress                    | 2 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Breezy P100                        | 1 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Xcel                       | 5 year                                | 2 year               | 2 year             | 1 year               | 1 year   |
| Quickie Xplore                     | 5 year                                | 2 year               | 2 year             | 1 year               | 1 year   |
| Quickie Xperience                  | 5 year                                | 2 year               | 2 year             | 1 year               | 1 year   |
| Quickie Xtender                    | 2 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Xtender iXpress            | 2 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Zippie ZM-310                      | 5 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Q300                       | 5 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Q400                       | 5 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Q500                       | 5 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Q700                       | 5 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie Z300 / Z500                | 5 year                                | 1 year               | 1 year             | 1 year               | 1 year   |
| Quickie F55                        | 2 year                                | N/A                  | N/A                | 1 year               | N/A  |

| Wheelchair Electronics | Electronic Components | Mounting Hardware | Cover/Pads |
|------------------------|-----------------------|-------------------|------------|
| Switch-it              |                       |                   |            |
| Electronics            | 1 Year                | 1 Year            | 3 Months   |

| Paediatric Positioning      | Frame and /<br>or Cross Brace | Motor/Gearbox | Electronics | Batteries (1)            | All Sunrise optioned &<br>fitted parts at time of<br>purchase |
|-----------------------------|-------------------------------|---------------|-------------|--------------------------|---|
| Leckey                      |                               |               |             |                          |   |
| All Models apart from below | 3 Years                       | N/A           | N/A         | 1 Yr Electronics Horizon | 1 year  |
| Sleep Form                  | 2 Years                       | N/A           | N/A         | N/A                      | 1 year  |
| Therapy Bench               | 1 Year                        | N/A           | N/A         | N/A                      | 1 year  |

| Seating                           | Base   | Cover / Fabric<br>Components | Fluid Pad | Mounting Hardware | All Sunrise optioned &<br>fitted parts at time of<br>purchase |
|-----------------------------------|--------|------------------------------|-----------|-------------------|---|
| JAY                               |        |                              |           |                   |   |
| Jay Whitmyer Headrests & Hardware | 1 year | 3 month                      | N/A       | 5 year            | 1 year  |
| Jay Backs                         | 2 year | 6 month                      | N/A       | 2 year            | 2 year  |
| Jay Cushions                      | 2 year | 6 month                      | 2 year    |                   | 2 year  |
| Jay Positioning                   | N/A    | 6 month                      | N/A       | N/A               | N/A   |
| Jay Pressure Care                 | N/A    | 6 month                      |           |                   |   |

| Scooters | Frame and /<br>or Cross Brace | Motor/Gearbox | Electronics | Batteries (1) |
|----------|-------------------------------|---------------|-------------|---------------|
| Sterling |                               |               |             |               |
| S420     | 2 year                        | 2 year        | 2 year      | 6 month       |
| S425     | 2 year                        | 2 year        | 2 year      | 6 month       |
| S700     | 2 year                        | 2 year        | 2 year      | 6 month       |

| Bath Safety and Ambulatory   | General Product |
|------------------------------|-----------------|
| Breezy Everyday Products     |                 |
| All Breezy Everyday Products | 1 year          |

(1) Batteries only covered for manufacturing fault, not wear & tear or improper maintenance or lack of use/charging.

(2) Items only covered for manufacturing fault, not wear & tear or improper maintenance

\* = Expected lifetime of frame is 5 years

#### Additional Warranty Information

For goods provided by Sunrise Medical Pty Ltd in Australia, our goods come with a guarantee by Sunrise that cannot be excluded under the Australia Consumer Law. You are entitled to replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the good repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this are in addition to your other rights and remedies under a law in relation to the goods to which the warranty relates.