



**BULLETIN DETAILS**

<b>Product Group:</b>	Quickie	
<b>Model Affected:</b>	Q200 R	
<b>Effective Date: See Below</b>	<b>Serial No. Effective From:</b>	N/A
<b>Bulletin Subject:</b>	Q200 R Kerb Climber Improvement	

We are pleased to introduce a larger diameter wheel for the Q200 R kerb climber, resulting in improved kerb climbing ability and a smoother kerb climbing experience.

The wheel style kerb climber was introduced on the Q200 R, in response to customer feedback regarding the more traditional 'Boot' style' kerb climbers seen on rear wheel drive Powerchairs. These 'Boot' style kerb climbers often required a run-up to generate the inertia needed to get the user up the kerb, resulting in an uncontrolled and uncomfortable experience.

This new kerb climber addresses these issues via a new kerb climbing style, which is explained here:  
<https://player.vimeo.com/video/644863443>

**Reason for Change**

However, we have received feedback that not all users are able to kerb climb in this new manner, and we have isolated the cause of this to being the diameter of the wheel itself.

**Design Update**

To address this feedback, we have implemented a change in the wheel that we offer, increasing the diameter from 125mm to 150mm as standard across the Q200 R.



## Customer Benefit

This larger wheel improves the overall kerb climbing experience for the user by not only making it more consistent, but also offering a smoother overall experience. The larger wheel increases the surface area of the ground that it comes into contact with, helping to pull the chair up the kerb. This will also help users whose weight distribution is further forward, therefore putting more weight over the front castors.

New Kerb Climber Demonstration: <https://vimeo.com/647225315/1e8db14fe9>

As of the 1<sup>st</sup> November 2021, this wheel is now standard on all Q200 R's directly from the factory, but if you have any chairs in the field that you want to retro-fit the larger wheel to, this is available to order on part number 97003720.

**For any queries on this update please contact your local Area Sales Manager.**

<b>Customer Services</b>	<b>Customer Support</b>	<b>Technical Service Centre</b>	<b>E-mail</b>
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