Manual wheelchair



lbis

TECHNICAL MANUAL

EN



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1		manual	
2	Mair	ntenance	
	2.1	Maintenance table	9
	2.2	Replacement and repair activities for the Ibis with 20", 22" and 24" rear wheels	
		2.2.1 Rear wheels	
		2.2.2 Replacing rear wheels	
		2.2.3 Repairing the tyre of the rear wheel	
		2.2.4 Replacing the tyre of the rear wheel	
		2.2.5 Adjusting the pressure brake	
	2.3	Replacement and repair activities for the Ibis with 12,5" or 16" rear wheels and PowerSupport	
	2.5	2.3.1 Rear wheels	
		2.3.3 Replacing the 16" rear wheel (option)	
		2.3.4 Replacing the rear wheel of Ibis with PowerSupport (option)	
		2.3.5 Repairing the tyre of the rear wheel	
		2.3.6 Replacing the tyre of the rear wheel	
		2.3.7 Adjusting the brake of the Ibis with 12,5" rear wheels	
		2.3.8 Adjusting the pressure brake of the Ibis with 16" rear wheels (option)	14
		2.3.9 Replacing the battery pack of the Ibis PowerSupport (option)	14
		2.3.10 Replacing the controller of the Ibis PowerSupport (option)	
	2.4	Replacing the swivel castor	
		2.4.1 Replacing a wheel	
		2.4.2 Replacing a fork	
	2.5	Seat adjustment precautions	
	2.5	Cleaning	
3	-	nical specification	
4		ware upgrade manual PowerSupport	
	4.1	Installing the update software	
	4.2	Upgrading	
		4.2.1 Why and when to upgrade	
		4.2.2 Before upgrading	
		4.2.3 Connecting the cables	22
		4.2.4 Upgrading the Software	22
		4.2.5 Upgrading with PreUpgrade (Only for version number 1.1 and older)	
		4.2.6 Checking the system	
		4.2.7 Troubleshooting	
5	Snar	re parts	
Ŭ	Opui	Overview spare parts	
		01 Sedeo Pro seating system interface	
		02 Carrier	
		03 Seat post	
		04 Brake system 20" / 22" / 24" rear wheel	
		05 Brake system 12,5" rear wheel	
		06 Swivel Castor	36
		07 Rear wheel 20" / 22" / 24"	
		08 Rear wheel 12,5"	
		11 Brake system 16" rear wheel	39
		12 Brake system Ibis PowerSupport	40
		14 Rear Wheel 16"	
		15 Battery pack	
		16 Remote Ibis PowerSupport	
		17 Electrical tilt	
		18 Electrical lift	
		19 Supplementation set for electrical adjustments	
		20 Coupled push brake 20" / 22" / 24" rear wheel	
		21 Tilt operated by user	48

1 This manual

This manual contains the basic instructions for repairs and general maintenance of the Ibis manually operated wheelchair.

Mechanics who do repairs on this wheelchair must be well trained and familiar with the repair methods and the maintenance of the Ibis wheelchair.

Always make sure that the work is carried out safely, particularly with respect to procedures requiring the wheelchair to be lifted up.

We advise that you contact our service department before doing repair work on a wheelchair that has been involved in an accident.

The following specifications are important when ordering parts:

- Model
- Year of manufacture
- Colour
- Identification number
- Part number

- Name of the part concerned

This information is provided on the identification plate. See 'Identification of the product'.

Available documentation

The following technical documentation is available / required to service this wheelchair:

- User manual
- Service manual

Service and technical support

For information concerning specific settings, maintenance or repair works please contact your dealer. He is always prepared to help you. Ensure you have at hand:

- Model
- Year of manufacture
- Identification number

This information is provided on the identification plate.

Identification of the product

The identification plate contains the following data:

- A. Model
- B. Year of manufacture
- C. Identification number
- D. Use area indoors or outdoors
- E. Maximum load in kg



The location of the identification plate is indicated with A



Warranty

Definitions of terms

Definitions of terms used in this warranty:

After sales service part: Part purchased after the intial product that is durable and may be subjected to natural wear and tear or natural contamination during normal operation within the lifetime of the product.;

Consumable part: Part that is subjected to natural wear and tear or natural contamination during normal operation within the lifetime of the product (section 9 of Sunrise Medical HCM B.V.'s general terms and conditions of sale);

Client: Those who purchase the product directly from Sunrise Medical;

Corrective action: Repair, replace or refund of the product;

Dealer: Those who re-sell the product to the User;

Defect: Any circumstance due to which the product is not sound or fit to use, caused by a lack of quality of the material used to manufacture the product as well as the quality of the manufacturing process;

Option: An accessory delivered with the initial product by Sunrise Medical to extend the standard product model;

Product: Product that is delivered according to brochure or contract (e.g. wheelchair, scooter, battery-charger etc.);

Part: Part of product that can be exchanged or replaced. This can be an option, accessory, service part or consumable part; Returns: Product or part that needs to be returned;

RMA-process user: Process to return goods, contact your dealer;

RMA-process client: Process to return goods, contact Sunrise Medical's Customer Service;

User: Those who use the product;

Warranty: The rights and obligations set forth in this document;

Warranty period: The period of time during which the warranty is valid;

Warranty provider: Sunrise Medical HCM B.V., Vossenbeemd 104, 5705 CL Helmond, The Netherlands (also referred to as Sunrise Medical).

Notwithstanding the rights and obligations of Sunrise Medical, Client and User set forth in Sunrise Medical's general terms and conditions of sale, the rights of the Client and/or User towards Sunrise Medical in case of defects are limited to the provisions set forth in this warranty. For the duration of the warranty period Sunrise Medical guarantees that the product is without defects. In case of any defects the User is required –within two weeks after discovery of the defect- to contact the dealer. He has to complete a return form and return the product or part via the RMA-process. Sunrise Medical will, at its sole discretion, take the corrective action it seems fit under the given circumstances within a reasonable period of time (depends on nature of claim) from receipt of the completed return form. The warranty period will not be extended after a corrective action.

Warranty period table Manual wheelchairs

Description	Warranty period	Examples include, but are not limited to the parts mentioned below
Frame	2 years	Weldment/frame
After sales service parts	New: 1 year after invoice Repaired: 90 days after invoice	Brakes
Consumable parts	40 days after invoice	Seat- and back textiles, wheels, griphandles etc.
Options/Accessories	2 years	Headrests, legrests, drum brake etc. Delivered with the initial product

Sunrise Medical will only accept shipment costs and corrective costs related to warranty on equipment during the warranty period.

This warranty will void in case of:

The product and/or its parts being modified;

Changes in cosmetic appearance by use;

Failure to observe the instructions for use and maintenance, use other than normal use, wear and tear, negligence, collateral damage by neglect of earlier symptoms, overloading, third-party accidents, non-original parts used and defects not caused by the product;

Circumstances beyond our control (flood, fire, etc.).

This warranty does not cover: Tyres and inner tubes Batteries (covered by the battery manufacturer's warranty).

Clients and/or Users have legal (statutory) rights under applicable national laws relating to the sale of consumer products. This warranty does not affect statutory rights you may have nor those rights that cannot be excluded or limited, nor rights against the entity from whom the product was purchased. Clients may assert any rights they have at their sole discretion.

Wheelchairs and the environment



If the wheelchair needs to be replaced, it can usually be taken back by your dealer. If this is not possible, please contact your local authorities for the possibilities of recycling or an environmentally friendly way of disposing of the used materials.

For the production of the wheelchair various plastics and metals have been used. Depending on the version, the wheelchair can contain electronic components that belong to electronic waste, while the batteries belong to chemical waste.

2 Maintenance

2.1 Maintenance table

Everything that is used should be maintained. This is also true for your wheelchair.

Below, we have indicated what needs to be checked, how often this should be done, and by whom.

Time	Description	To be carried out by	
		User	Dealer
Weekly	Checking the tyre pressure	Х	-
Monthly	Cleaning of the frame.	Х	-
	Cleaning of the upholstery (if necessary)	Х	-
Annually	General overhaul	-	Х
(if necessary)	Checking the bearings	-	Х
	Checking all fastenings and bolts: tighten if necessary	-	Х
	Checking and cleaning of the brakes.	-	Х

It is recommended to have your wheelchair serviced by your dealer at least once a year, or, in case of intensive use, once every six months.

2.2 Replacement and repair activities for the Ibis with 20", 22" and 24" rear wheels

2.2.1 Rear wheels

To ensure proper operation of the wheelchair, it is very important that the tyres are kept at the correct pressure.

Soft tyres yield less than optimal driving for the wheelchair. It also costs more energy to move the wheelchair forward. Moreover, tyre wear when driving on soft tyres is unnecessarily great. For the right tyre tension, see 'Product specifications'.



Note when filling the tyres that the pressure never exceeds the maximum specified value provided in the table 'product specification', or as indicated on the side of the tyre. When in doubt, contact your dealer / supplier.

For the inspection of the tyres, see the 'maintenance table'.

2.2.2 Replacing rear wheels

The rear wheels should be removed as follows:

- Remove locking nut (A) with a 17 mm box spanner.
- Remove the complete rear wheel (B) from axle (C).
- Remove the tyres, see 'Repairing the tyre of the rear wheel' or 'Replacing the tyre of the rear wheel'.

Fit the new wheel in the reverse order.

Attention:



The locknut may not be used again – use a new one when replacing.

Always check the proper locking of the rear wheels. Try to pull the wheel out of the frame in axial direction. If the wheel comes out, it is not properly secured. In that case, you should repeat the above actions.

2.2.3 Repairing the tyre of the rear wheel

Repair a flat tyre as follows:

- Remove the rear wheel to be repaired from the wheelchair. See 'Removing the rear wheels'.
- Twist off the valve to let the air out of the tyre completely.
- Using tyre levers pull one side of the tyre across the edge of the rim.
- Remove the inner tube from the rim.
- Repair the inner tube or replace it (this is done in the same way as a bicycle tyre).

Reassemble the tyre (with repaired or new inner tube) as follows:

- Put the valve through the opening in the rim.
- Carefully place the tyre around the rim.
- Add a little air to the inner tube in order to position it comfortably around the rim.
- Pull the tyre onto the rim as far as possible.
- Allow all air to escape from the inner tube.
- Now pull the tyre completely onto the centre of the rim as tightly as possible.
 The rim has a room into which the tyre must be pulled, in order to create sufficient space to be able to pull the complete tyre onto the rim by hand.
- Pull the tyre completely onto the rim.



Do not use tyre levers to do this, because the inner tube is easily damaged by these. Moreover, the tyre is easily assembled without tyre levers.

• Make sure that the tyre is properly fitted onto the rim.



The inner tube may not protrude from under the tyre anywhere!

- Pump up the tyre.
- Mount the wheel back onto the wheelchair. See 'Removing the rear wheels'.

2.2.4 Replacing the tyre of the rear wheel

The tyre should be replaced as follows:

- Remove the rear wheel to be repaired from the wheelchair. See 'Removing the rear wheels'.
- Twist off the valve to let the air out of the tyre completely.
- Using tyre levers, pull one side of the tyre across the edge of the rim.
- Remove the inner tube from the rim.
- Remove the other part of the tyre from the rim.



Now install a new tyre as follows:

- Place one side of the new tyre across the rim.
- Put the valve through the opening in the rim.
- Carefully place the tyre around the rim.
- Add a little air to the inner tube in order to position it comfortably around the rim.
- Pull the tyre onto the rim as far as possible.
- Allow all air to escape from the inner tube.
- Now pull the tyre completely onto the centre of the rim as tightly as possible. The rim has a room into which the tyre must be pulled, in order to create sufficient space to be able to pull the complete tyre onto the rim by hand.
- Pull the tyre completely onto the rim.



Do not use tyre levers to do this, because the inner tube is easily damaged by these. Moreover, the tyre is easily assembled without tyre levers.

• Make sure that the tyre is properly fitted onto the rim.



The inner tube may not protrude from under the tyre anywhere!

- Pump up the tyre.
- Mount the wheel back onto the wheelchair. See 'Removing the rear wheels'.

2.2.5 Adjusting the pressure brake

The wheelchair is fitted with pressure brakes on the rear wheels, which the user can operate by hand.

Proper functioning of the brakes is essential. That's why the brakes have to be:

- properly adjusted
- replaced in time.

Adjust the brakes as follows:

- Loosen screw (A) one turn using a 5 mm Allen key.
- Slide brake unit (B) along the tube for the adjustment.
 - away from the wheel: brake looser.
 towards the wheel: brake tighter.
- Tighten the screw in the set position.



2.3 Replacement and repair activities for the lbis with 12,5" or 16" rear wheels and PowerSupport

2.3.1 Rear wheels

To ensure proper operation of the wheelchair, it is very important that the tyres are kept at the correct pressure.

Soft tyres yield less than optimal driving for the wheelchair. It also costs more energy to move the wheelchair forward. Moreover, tyre wear when driving on soft tyres is unnecessarily great. For the right tyre tension, see 'Product specifications'.



Note when filling the tyres that the pressure never exceeds the maximum specified value provided in the table 'product specification', or as indicated on the side of the tyre. When in doubt, contact your dealer / supplier.

For the inspection of the tyres, see the 'maintenance table'.

2.3.2 Replacing the 12,5" rear wheel

When replacing a rear wheel, the wheel may not be braked. Replace the rear wheel as follows:

- Support the wheelchair in such a way that the wheel is elevated.
- Remove locking nut (A) with a 12 mm box spanner.
- Pull wheel (B) off the axle (C).
- Remove the tyres; see 'Repairing the tyre of the drive wheel' or 'Replacing the tyre of the drive wheel'.

Fit the new wheel in the reverse order.

2.3.3 Replacing the 16" rear wheel (option)

When replacing a rear wheel, the wheel may not be braked. Replace the rear wheel as follows:

- Support the wheelchair in such a way that the wheel is elevated.
- Remove locking nut (A) with a 17 mm box spanner.
- Pull wheel (B) off the axle (C).
- Remove the tyres; see 'Repairing the tyre of the drive wheel' or 'Replacing the tyre of the drive wheel'.

Fit the new wheel in the reverse order.

2.3.4 Replacing the rear wheel of Ibis with PowerSupport (option)

When replacing a rear wheel, the wheel may not be braked. Replace the rear wheel as follows:

- Support the wheelchair in such a way that the wheel is elevated.
- Remove nut (A) with a 19 mm open-ended spanner.
- Remove wheel (B).
- Remove the tyres; see 'Repairing the tyre of the drive wheel' or 'Replacing the tyre of the drive wheel'.

Fit the new wheel in the reverse order.







2.3.5 Repairing the tyre of the rear wheel

When repairing the inner tube of a rear wheel, the wheel should be braked, so that it does not rotate at the same time.

Repair a flat tyre as follows:

- Support the wheelchair in such a way that the wheel is elevated.
- Pull out the valve to completely deflate the tyre.
- Using tyre levers pull the front of the tyre across the edge of the rim.
- Carefully pull the inner tube across the edge of the rim.
- Push the valve from the opening in the rim.
- Pull the inner tube from the tyre for repair or replacement.
- Repair the inner tube or replace it.

Now, the repaired or new inner tube should be placed as follows:

- Put the valve of the inner tube through the opening in the rim.
- Press the inner tube into the tyre.
- Place the tyre around the rim.
- Use tyre levers to place the tyre around the rim: be careful not to damage the inner tube with the tyre levers.



The inner tube must not become jammed between the rim and the tyre.

- Pump up the inner tube, see 'technical data'.
- Remove the support from under the wheelchair. The wheelchair is ready for use.

2.3.6 Replacing the tyre of the rear wheel

When replacing a tyre of a rear wheel, the wheel should be braked, so that it does not rotate at the same time. Replace a tyre as follows:

- Support the wheelchair in such a way that the wheel is elevated.
- Pull out the valve to completely deflate the tyre.
- Using tyre levers pull the front of the tyre across the edge of the rim.
- Carefully pull the inner tube across the edge of the rim.
- Push the valve from the opening in the rim.
- Pull the inner tube from the tyre.
- The whole tyre can now be removed.

Now the tyres (with repaired or new inner tube) should be assembled as follows:

- Place one side of the tyre around the rim.
- Put the valve of the inner tube through the opening in the rim and press the inner tube into the tyre.
- Place the tyre around the rim.
- Use tyre levers to place the tyre around the rim: be careful not to damage the inner tube with the tyre levers.



The inner tube must not become jammed between the rim and the tyre.

- Pump up the inner tube, see 'technical data'.
- Remove the support from under the wheelchair.
- The wheelchair is ready for use.

2.3.7 Adjusting the brake of the lbis with 12,5" rear wheels

The wheelchair is equipped with drum brakes on the rear wheels, which can be either operated by hand by the user, or with the foot by the person pushing the wheelchair.

Proper functioning of the brakes is essential. That's why the brakes have to be:

- Properly adjusted
- Replaced in time.

Adjust the brakes as follows:

- Loosen nut (A).
 - Remove nut (B) with a 10 mm open-ended spanner.
 - Clockwise: brake tighter.
 - Anti-clockwise: brake looser.

2.3.8 Adjusting the pressure brake of the lbis with 16" rear wheels (option)

The wheelchair is equipped with drum brakes on the rear wheels, which can be either operated by hand by the user, or with the foot by the person pushing the wheelchair.

Proper functioning of the brakes is essential. That's why the brakes have to be:

- Properly adjusted
- Replaced in time.

Adjust the brakes as follows:

- Loosen screw (A) one turn using a 5 mm Allen key.
- Slide brake unit (B) along the tube for the adjustment.
 Away from the wheel: brake looser.
 - Towards the wheel: brake tighter.
- Tighten the screw in the set position.

2.3.9 Replacing the battery pack of the lbis PowerSupport (option)

Replace the battery pack as follows:

- Disconnect cables (A) to the motor and the controller.
- Loosen the four screws (B) using a 4 mm Allen key.
- Remove battery pack (C).

Fit the battery pack in the reverse order.







2.3.10 Replacing the controller of the Ibis PowerSupport (option)

Replace the controller as follows:

- Cut the Ty-Raps that hold the cable.
- Loosen three cross-head screws (A). Remove the controller.

Fit a new controller in the reverse order.



2.4 Replacing the swivel castor

For the proper functioning of the wheelchair, it is very important that the wheels are kept in order.

The following parts can be replaced:

- Wheel (A), see 'Replacing a wheel'.
- Fork (B), see 'Replacing a fork'.



2.4.1 Replacing a wheel

Replace a wheel as follows:

- Loosen the Allen bolt (A) with an Allen key with a key width of 5 mm.
- Slide wheel (B) out of the fork (C).

Fit a new wheel in the reverse order.



2.4.2 Replacing a fork

Replace the fork as follows:

- Remove the wheel from the fork; see 'Replacing a wheel'.
- Remove screw (A) with a Phillips screwdriver.
- Remove cap (B).
- Loosen bolt (C) using a 19 mm box spanner and prevent nut (D) from moving with a 19 mm ring spanner.
- Take fork (E) out of the frame.
 Take care not to lose the washers (F).

Mount the fork in the reverse order.

Use a locknut M12 Precote 80. The small height of the locknut allows to insert the hex bolt top to bottom and fasten the locknut from the bottom side. Use a torque of 70 to 80 Nm to fix the nut.



Attention:

The locknut may not be used again – use a new one when replacing.





2.5 Seat adjustment precautions

Optimizing the different functions in the wheelchair can lead to some limitations in the tilt range. In this case the tilt in combination with the lowest seat height can limit the possible degree of tilt. This depends on the Centre of Gravity position of the seating system and the seat depth.

The bigger the seat depth and/or the centre of gravity position going to the rear, the bigger the limit of the tilt angle. If an interference should appear then this can be solved by:

- Decreasing the seat depth
- Positioning the centre of gravity forward
- Increase the seat height

2.6 Cleaning

Removing dry dirt

Upholstery, metal parts and frame parts can usually be cleaned easily with a dry soft cloth.

Removing mud and/or other wet dirt

Parts that are soiled with wet dirt can best be cleaned by first wiping the dirty parts with a wet sponge and then wiping them dry with a dry soft cloth.

Upholstery

Cleaning with a damp cloth and household soap. After removing the dirt the cleaned parts should be wiped dry with a soft dry cloth.



- Never use abrasive or aggressive cleansers. They may damage the wheelchair.
- Also do not use organic solvents such as thinner, dry-cleaning naphtha, or white spirit.
- Upholstery: do not dry clean, iron or spin dry.

3 Technical specification

Description		
Diameter rear wheels	12,5" / 16"	20" / 22" / 24"
Diameter front wheels	7"	7"
Tyre pressure rear wheels	2,5 bar	7,5 bar
Max. user weight	160 kg	160 kg
Total length	1040 mm	1040 mm
Total width	625 mm	660-700-740 mm
Total weight	40 kg	42 kg
Total weight of the heaviest part	26 kg	28 kg
Static stability downward	15°	15°
Static stability upward	15°	15°
Static stability sideways	15°	15°
Seat tilt adjustment	30°	30°
Seat angle	0 - 6°	0 - 6°
Effective seat depth	440 - 600 mm	440 - 600 mm
Effective seat width	400 - 540 mm	400 - 540 mm
Seat height front	390 - 540 mm	390 - 540 mm
Backrest angle	89 - 128°	89 - 128°
Backrest height	500 - 640 mm	500 - 640 mm
Lower leg length	360 - 530 mm	360 - 530 mm
Armrest height	170 - 290 mm	170 - 290 mm
Front armrest 30 cm pad to backrest	360 - 500 mm	360 - 500 mm
Front armrest 40 cm to backrest	390 - 500 mm	390 - 500 mm
Minimum turning radius	810 mm	810 mm
Ground clearance	70 mm	70 mm
Push bracket height	920-1250 mm	920-1250 mm

4 Software upgrade manual PowerSupport

4.1 Installing the update software

Start the "pssetup.exe" installation form the CD / USB stick.

Installe	r Language	X
	Please select a language.	
	English	~
	English Nederlands	

Choose English For an English Installation procedure and press "OK" .

😚 Power Support Upgrade	r Setup	
	Welcome to the Power Support Upgrader Setup Wizard This wizard will guide you through the installation of Power Support Upgrader. It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer. Click Next to continue.	
	Next > Cancel	

Press "Next >".



Select "Install for anyone using this computer" and press "Next >". When "Install just for me" is selected, only the current user will be able to use the software.

Power Support Upgrader Setup	
Choose Install Location Choose the folder in which to install Power Support Upgrader.	
Setup will install Power Support Upgrader in the following folder. To install in a di folder, click Browse and select another folder. Click Next to continue.	fferent
Destination Folder	
C:\Program Files\Indes\Power Support Upgrader Brow	vse
Space required: 1.6MB	
Space available: 26.2GB	
Vullsoft Install System v2.46	
< Back Next >	Cancel

Select the destination folder for the software and press "Next >".

Power Support Upgrader Setup Choose Start Menu Folder Choose a Start Menu Folder for the Rower Support Upgrader shortcut	
Choose a Start Menu folder for the Power Support Upgrader shortcut:	5.
Select the Start Menu folder in which you would like to create the prog	gram's shortcuts. You
can also enter a name to create a new folder.	
Indes\Power Support Upgrader	
Accessories	~
Administrative Tools	
Altiris Atmel AVR Tools	
CDBurnerXP	
Games	
Indes	_
Microchip	
Microsoft Office	
Microsoft Office-hulpprogramma's PDFCreator	~
Do not create shortcuts	
ullsoft Install System v2.46	
	dell Court
< Back In	stall Cancel

Choose a Start Menu folder , for placing the shortcuts, and press "Next >".

😚 Power Support Upgrader Setup	
Installing Please wait while Power Support Upgrader is being installed.	
Output folder: C:\Program Files\Indes\Power Support Upgrader	
Output folder: C:\Program Files\Indes\Power Support Upgrader Extract: PowerSupportUpgrader.exe 100% Extract: crosstable.ini 100% Output folder: C:\Program Files\Indes\Power Support Upgrader\language Output folder: C:\Program Files\Indes\Power Support Upgrader\language\1033 Extract: BowBus.ini 100% Output folder: C:\Program Files\Indes\Power Support Upgrader\language\1043 Extract: BowBus.ini 100% Output folder: C:\Program Files\Indes\Power Support Upgrader\language\1043 Extract: BowBus.ini 100% Output folder: C:\Program Files\Indes\Power Support Upgrader Copy to C:\Program Files\Indes\Power Support Upgrader Copy to C:\Program Files\Indes\Power Support Upgrader\BowBus.ini Output folder: C:\Documents and Settings\All Users\Start Menu\Programs\Indes\I Output folder: C:\Program Files\Indes\Power Support Upgrader	Pow
Nullsoft Install System v2,46	Cancel

Wait for the installation to finish and press "Next >".



Check the box in front of "Start PowerSupport Upgrader" off and press "Finish".

4.2 Upgrading

4.2.1 Why and when to upgrade

The upgrade of the PowerSupport should be carried out when one of the following parts are replaced

- Motor Left
- Motor Right
- Battery
- 5- leveled control unit .

- 7- leveled control unit replaced by a 5- leveled control unit .

The upgrade ensures that , after replacing any part , every level has the right amount of support. The upgrade also provides more conveniences for the user with a more evenly build up in power for each level and an improved maneuverability. Therefore it is easier to, for example, rotate in small areas.

4.2.2 Before upgrading

Before an upgrade is preformed, the following points should be checked!

- Turn on the system and check if the PowerSupport functions as usual.
- Check if the cable between the wheels is connected
- When the pc/ laptop that is used for the upgrade does not have a COM-Port , a USB to COM-Port converter should be used. Make sure to install the drivers of this converter before upgrading the PowerSupport .
- Make sure the PowerSupport is not connected to the charger when per forming the upgrade.

4.2.3 Connecting the cables

Connect the COM-cable to the PowerSupport and to the laptop/pc. Activate the PowerSupport by turning the switch in to one of the levels and pressing the lever .

4.2.4 Upgrading the Software

Start the "PowerSupport Upgrader" by selecting it in the "Start Menu"

D Power Support Upgrader	
File Communication Help	
Сомран	
Start	
COM1	10



Now press on Communication and select the COM-Port that is used for the PowerSupport and press OK .

🖪 Power Support Upgrader		
File Communication Help Start	Open Image <	
	File name: Open Files of type: Power Support Upgrader package (*.upk) Cancel	

Now select "File" and press "Open". Now select the file you need for upgrading the PowerSupport, you can choose for a 5 or a 7- leveled version of the PowerSupport. These numbers correspond with the version of the PowerSupport you are upgrading. Select the correct version and press Open. The upgrade software no checks the version number of the PowerSupport.



When you get this error the version number of the PowerSupport is lower then 1.2. When this is the case you should first perform the PreUpgrade, therefore you should continue the upgrade from sect ion 3.2.5.

MMU-R	0.9	(Software)	
MMU-L	0.9	(Software)	
PMU PMU	1.3	(Software) (Parameters)	
			<i>k</i> }

Press "Start" and wait for the upgrade to finish.

Power Support Upgrader	<u>- 🗆 ×</u>
File Communication Help	
Start	oftware for Upgrader 1.1\20100628 - files_HandiCare_upgrader_setup_1_1\Power Support_5stander wer Support Upgrader Success OK
COM1	

Press "OK" when the upgrade is completed to finish the upgrade.

4.2.5 Upgrading with PreUpgrade (Only for version number 1.1 and older)

b Power Support Upgrader		
File Communication Help		
Start	Open Image Image	

Select "File" and the press "Open". Now select the "PreUpgrade PMU.upk" and press "Open". You need this file for making the system ready for the actual upgrade.

Power Support Upgrader				
Configuration C:\Program Files\Indes\Power Support Upgrader\package\PreUpgrade PMU.upk				
PMU 1.3 (Software)				

Press Start and wait for the PreUpgrade to finish.

🖪 Power Support Upgrader
Power Support Upgrader File Communication Help Open Look in: package Power Support_Sstanden.upk Power Support_7standen.upk PreUpgrade PMU.upk File name: Image: Power Support Upgrader package (".upk") Cancel

Now select "File" and the press "Open". Now select the file you need for upgrading the PowerSupport, you can choose for a 5 or a 7- leveled version of the PowerSupport. These numbers correspond with the version of the PowerSupport you are upgrading. Select the correct version and press "Open".

Power Support Upgrader					
Configuration	C:\Docum	ents and Setting	s\jws\My Documents\Software for Upgrader 1.1\20100628 - files_Handi		
MMU-R	0.9	(Software)			
MMU-L	0.9	(Software)			
PMU	1.3	(Software)			
PMU		(Parameters)			
			₽		
Download bus	v				

Press Start and wait for the upgrade to finish.

🔊 Power Support Upgrader	- 🗆 🗙
File Communication Help	
C:\Documents and Settings\jws\My Documents\Software for Upgrader 1.1\20100628 - files_HandiCare_upgrader_setup_1_1 Start Start Image: Composition of the set	I\Power Support_5stander

Press "OK" when the upgrade is completed to finish the upgrade.

4.2.6 Checking the system

Disconnect the COM-Cable to the PowerSupport and check the following points

- Turn the system on and check if the system goes on.Does the system give support?
- Is there a distinctive difference between the different levels?

4.2.7 Troubleshooting

Has the check showed the system doesn't function as it should or the Upgrade gave an error? Then check the under mentioned table to find the error. After finding the error make sure to perform the upgrade again from chapter 3.2.

Error	Possible cause	Solution
During the upgrade I get a windows Error on my screen.	Cable from pc/ laptop is not connected properly.	Disconnect the cable completely and reconnect the cable. Afterwards, perform the upgrade again from chapter 3.2.
	The wrong COM-Port is selected	Press on Communication in the PowerSupport upgrade software and select the COM-Port that is used for the PowerSupport, Press OK. Afterwards, per form the upgrade again from chapter 3.2.
	The charger is connected to the system while upgrading.	Disconnect the Power Support cable to the Power Support . Afterwards, perform the upgrade again from chapter 3.2.
When checking the system only 1 of the wheels functions as it should	The cable between the wheels is not connected properly.	Disconnect the cable to the pc and the reconnect the cable between the wheels. Afterwards, perform the upgrade again from chapter 3.2.
Error : Old PMU version detected. Please perform Pre Upgrade first .	Software version on Power Support is older the 1.2	Perform upgrade with Pre Upgrade, See sect ion 3.2.5

5 Spare parts

Use of the parts lists

This document is meant as a reference book to be used to order parts for the wheelchair that is shown on the front cover.

How to order

When ordering parts, please specify:

- Serial number (see the identification plate)
- Group (to which the relevant part belongs)
- Article number
- Number of parts required
- Description (in the relevant language)
- Dimensions (if applicable)

Remark

- If a part does not have an article number, it means that the part concerned cannot be purchased separately. The
 part concerned is part of the assembly shown. This assembly must be ordered as one piece. It has to be replaced in
 its entirety.
- Boxed position numbers refer to the relevant drawing.

Order address

Please mail or fax your orders to your supplier.

Service technicians

Repairs may only be carried out by trained and authorised service technicians.

During the execution of their work they are at all times fully responsible for the fulfilment of locally applicable safety guidelines and standards.

Temporary employees and persons in training may only carry out repair and replacement work under the supervision of an authorised service technician.

Overview spare parts



5.1	Interface	31
	01 Sedeo Pro seating system interface	31
5.2	12,5" / 20" / 22" / 24 rear wheels	
	02 Carrier	32
	03 Seat post	
	04 Brake system 20" / 22" / 24" rear wheel	34
	05 Brake system 12,5" rear wheel	
	06 Swivel Castor	
	07 Rear wheel 20" / 22" / 24"	
	08 Rear wheel 12,5"	
5.3	Rear wheel 16" and Ibis PowerSupport	
	11 Brake system 16" rear wheel	
	12 Brake system Ibis PowerSupport	40
	14 Rear Wheel 16"	41
	15 Battery pack	
	16 Remote Ibis PowerSupport	
5.4	Options	44
-	17 Electrical tilt	
	18 Electrical lift	
	19 Supplementation set for electrical adjustments	
	20 Coupled push brake 20" / 22" / 24" rear wheel	47
	21 Tilt operated by user	48

5.1 Interface

01 Sedeo Pro seating system interface



Pos	Article number	Units	Description	
1 - 3	1010958	1	Seat frame Sedeo Pro	

5.2 12,5" / 20" / 22" / 24 rear wheels

02 Carrier



Pos	Article number	Units	Description	
1	1014932	1	Carrier rear frame grey metallic, right	
2	1014933	1	Carrier rear frame grey metallic, left	
3	9000943	4	Tube cap frame	
4	1003247	2	Label back rest angle (sticker sheet)	
5	00000.4312	4	Hex bolt M8x16	
6	00000.2003	4	Washer flat M8 D125A/vz	
7	00000.1702	4	Locknut M8 D985/8/vz	
8	00000.1702	4	Locknut M8 D985/8/vz	
9	00000.2003	4	Washer flat M8 D125A/vz	
10	00000.4041	4	Hex bolt M8X55	
11	9001140	2	Tube cap	
12	1002789	2	Screw 4X16	
13	1014931	1	Carrier front frame grey metallic	
14	9006988	2	Label IBIS	
15	1003247	4	Label back rest angle (sticker sheet)	
16-17	1018551	1	Logo Breezy	
18	-	1	Identification plate	
19-23	1008040	1	Anti tip (set)	
19	00000.4311	2	Hexagonal tap bolt M8X20 VZ	
20	00000.2203	2	Spring washer SW8	
21	9000999	2	Anti tip	
22	9001004	4	Anti tip wheel	
23	9001098	2	Anti tip spring	
	9001978	2	Spacer plate 0,5mm	
-	9001980	2	Spacer plate 1,0mm	
	9001981	2	Spacer plate 1,5mm	
24	9008836	1	Anti static cable	

03 Seat post



Pos	Article number	Units	Description	
1	00000.4014	4	Cyl cap screw M6X50	
2	02010.7682	2	Lower hinge block 22mm	
3	1010958	1	Sedeo seating frame	
4	00000.2002	4	Washer flat M6 DIN125A/VZ	
5	1003247	1	Label seat height symbol (sticker sheet)	
6a	1015513	1	Seat angle indicator (P)	
6b	1008044	1	Seat angle indicator	
7	1003247	1	Label seat angle (sticker sheet)	
8	1015344	2	Torx socket head screw M5x25 T30	
9	1003247	1	Label seat height (39-49,5 cm) (sticker sheet)	
10	1003247	1	Label seat height (46,5-54 cm) (sticker sheet)	
11	1007672	1	Seat post short (227 mm)	
11	1007673	1	Seat post long (272 mm)	
12	00000.3608	2	Screw M6x12	
13	00000.1404	4	Shaft lock washer 7MM	
14	9001398	1	Hinge block	
15	9001154	2	Axis gasspring	
16	9001043	1	Gasspring bloc-o-lift 1000N	
17	00000.4312	2	Hex bolt M8X16	
18	00000.2203	2	Spring washer M8	
19	9001128	1	Gasspring hinge block	
20	9001044	1	Gasspring lift-o-mat 500N	
20	9001209	1	Gasspring lift-o-mat 700N	
21	1007008	1	Handle mechanisme seat adjustment	
22-23	1008057	1	Mechanical cable	
-	02010.6910	1	Gasspring operating mechanism	

04 Brake system 20" / 22" / 24" rear wheel



Pos	Article number	Units	Description
1	-	2	Lock nut M12 DIN 985
1,2,5,6,13	1015726	2	Wheel axle
2	-	2	Washer flat M12 DIN 125-1a
3a,4,7-9,12,15	1015724	1	Wheel plate left
3b,4,7-9,12,15	1015725	1	Wheel plate right
4	1003247	2	Label wheels (sticker sheet)
6	-	2	Lock nut M10 DIN 985
7	-	4	Hex bolt M12X45 DIN 931
8	-	4	Washer flat M12 DIN 125-1a
9	-	4	Lock nut M12 DIN 985
10a,11,14	9007441	1	Push brake assy left
10b,11,14	9007440	1	Push brake assy right
10c,11,14	9007442	1	Push brake assy extended left
10d,11,14	9007443	1	Push brake assy extended right
12	00000.9207	2	Insert cap 20x10
13	-	2	Flat washer M18 DIN 125-1a
14	-	4	Hexagon bolt M6x12 DIN 933
15	9007371	2	Wheelplate spacer
A			See 007: Rear wheel 20" / 22" / 24"
-	1015945	-	Conversion set 24"> 12,5" air with standard footlever
-	1015946	-	Conversion set 24"> 12,5" air with extended footlever
-	1015947	-	Conversion set 24"> 12,5" PU with standard footlever
-	1015948	-	Conversion set 24"> 12,5" PU with extended footlever
-	1009351	1	Quick release axle, set
-	175.00011.000	2	Quick release axle for 22" / 24" rear wheels with drumbrake

05 Brake system 12,5" rear wheel



Pos	Article number	Units	Description
1	9000915	1	Wheel,12,5",air,with brake,assy,left
	1002790	1	Wheel,12,5",PU,with brake,assy,left
	9001076	1	Wheel,12,5",air,with brake,assy,right
	1002791	1	Wheel,12,5",PU,with brake,assy,right
2	00000.1704	2	Locknut M12 D985/8/vz
3	9001199	1	Brake complete left
	9001200	1	Brake complete right
6	00001.1409	1	Label footbrake
7	00000.1704	2	Lock nut M12
8	00000.2005	2	Washer flat M12
9	9007003	1	Footlever
	9007204	1	Footlever extra wide
10	1002814	2	Brake lever
А			See 008: Rear wheel 12,5"
-	1002526	2	Wheel 12,5" PU for push brakes
-	1002825	2	Wheel 12,5" air for push brakes
-	1015821	-	Conversion set 12,5"> 20" air with standard push brakes
-	1015827	-	Conversion set 12,5"> 20" air with extended push brakes
-	1015824	-	Conversion set 12,5"> 20" PU with standard push brakes
-	1015830	-	Conversion set 12,5"> 20" PU with extended push brakes
-	1015822	-	Conversion set 12,5"> 22" air with standard push brakes
-	1015828	-	Conversion set 12,5"> 22" air with extended push brakes
-	1015825	-	Conversion set 12,5"> 22" PU with standard push brakes
-	1015831	-	Conversion set 12,5"> 22" PU with extended push brakes
-	1015823	-	Conversion set 12,5"> 24" air with standard push brakes
-	1015829	-	Conversion set 12,5"> 24" air with extended push brakes
-	1015826	-	Conversion set 12,5"> 24" PU with standard push brakes
-	1015832	-	Conversion set 12,5"> 24" PU with extended push brakes

06 Swivel Castor



Pos	Article number	Units	Description
1	1008053	2	Front fork
2	00000.4310	2	Hex bolt M12X50
3	00000.6007	2	Shim 12X18X1
4	00000.1802	2	Cap lock nut M8
5	9002729	2	Lock nut M12
6	00000.4001	2	Cyl cap screw M8X75
7	1001446	2	Wheel,castor,7",air,assy
	1001447	2	Wheel,castor,7",PU,assy
07 Rear wheel 20" / 22" / 24"



08 Rear wheel 12,5"



Pos	Article number	Units	Description	
4	1001138	2	Wheel 12,5" air	
1	1001166	2	Wheel 12,5" PU	
2	1003689	2	Tyre 12,5"	
3	01010.3300	2	Tube 12,5"	
4	00001.1461	2	Label tyre pressure 2.5 Bar (sticker sheet)	

5.3 Rear wheel 16" and Ibis PowerSupport

11 Brake system 16" rear wheel



Pos	Article number	Units	Description	
1	00000.1704	6	Lock nut M12	
2	00000.2005	2	Washer flat M12	
3	9001254	2	Interface plate	
4	9001183	1	Brake assy left - double action	
4	9001184	1	Brake assy right - double action	
5	9001257	1	Brake mounting plate left	
5	9001258	1	Brake mounting plate right	
6	1002639	4	Hex bolt M12X35	
7	9001766	2	Spacer	
8	9001376	2	Cover	
9	9001817	2	Hex bolt M12x90	
А			See 014: Rear wheel 16"	

12 Brake system Ibis PowerSupport



Pos	Article number	Units	Description	
1	001.03010.001	2	Hex bolt M10x40	
2	00000.2004	2	Washer flat M10	
3	1003706	1	Foot lever	
4	9000995	2	Fixation block	
5	1003707	2	Toothed spring washer M14	
6	1003708	2	Cap lock nut M14	
7	00000.5712	2	Distance bush nylon 8.2X12X7.5	
8	00000.2003	2	Washer flat M8	
9	00000.1702	2	Lock nut M8	
10	00000.1703	2	Lock nut M10	
11	9001005	1	Brake fixation plate left	
11	9001006	1	Brake fixation plate right	
12	9001765	2	Fixation plate PowerSupport	
13	9001766	2	Spacer	
14	1002480	2	PowerSupport brake hub	
15	1010222	2	PowerSupport wheel assy, air	
15	1010225	2	PowerSupport wheel assy, PU	
16	00001.1461	2	Label tyre pressure 2.5 Bar	
17	00000.1701	1	Lock nut M6	
18	00000.4311	1	Hex bolt M8X20	
19	1002481	2	PowerSupport brake cable	
20	1002484	2	Tyre	
21	15010.4100	2	Tube	
-	1010228	2	PowerSupport rim	
-	1018250	1	PowerSupport set complete, for of IBIS X-Series, incl. charger	
-	1018251	1	PowerSupport set complete, for of IBIS Sedeo Pro, incl. charger	
-	1018580	1	PowerSupport set PU complete, for of IBIS X-Series, incl. charger	
-	1018581	1	PowerSupport set PU complete, for of IBIS Sedeo Pro, incl. charger	
-	1020859	1	PU tire for PowerSupport wheel	

14 Rear Wheel 16"



Pos	Article number	Units	Description	
1	9002038	1	Wheel 16" air	
1	9002039	1	Wheel 16" PU	
2	1003693	1	Tyre 16"	
3	1003694	1	Tube 16"	
4	00001.1461	2	Label tyre pressure 2.5 Bar	

15 Battery pack



Pos	Article number	Units	Description	
1	00000.4036	6	Hex headcap screw m5x12 Din912	
2	00000.2101	6	Washer flat 3xD M5 D9021/VZ	
3	9005613	1	Frame mount Powersupport Battery pack	
4	1003710	2	P-clip 7/8	
5	00000.1700	2	Locknut M5 D985/8/VZ	
6	1010223	1	Powersupport Battery pack	
7	00000.3603	2	Screw cross recessed m6x16 Din965	
8	00000.2102	2	Washer flat 3xD M6 D9021/VZ	
9	00000.1701	2	Locknut M6 D985/8/VZ	
10	7648	2	P-clip 19mm Black PA	
	1002358	1	Charger power support	

16 Remote Ibis PowerSupport



Pos	Article number	Units	Description	
1-3	1010220	1	PowerSupport remote	
1	1010224	1	PowerSupport remote housing (5 positions)	
2	1008314	1	PowerSupport knob for speed potentiometer	
3	1010221	1	PowerSupport throttle lever incl. spring	
4,5	1015604	1	PowerSupport remote holder	
5	9006240	2	Taptite M5x10 hex head flange	
-	1018239	1	Power Support remote holder with stopper (A1107)	

5.4 Options

17 Electrical tilt



Pos	Article number	Units	Description	
1-9	1003391	1	Electrical tilt	
1	00355.5573	1	AMP plug 2-polig	
2	00000.1404	4	Shaft lock washer 7MM	
3	9001398	1	Hinge block	
4	9001509	2	Axle	
5	9001282	1	Actuator for electrical tilt	
6	9001128	1	Gasspring hinge block	
7	00000.2203	2	Spring washer SW8	
8	00000.4312	2	Hex bolt M8x16	
9	00000.3608	2	Screw M6X12	
			See 019: Supplementation set for electrical adjustments	

18 Electrical lift



Pos	Article number	Units	Description	
1-19	-	1	No longer available	
1	00000.4014	4	Cyl cap screw M6X50	
2	02010.6182	2	Upper block	
3	00000.2002	4	Washer flat M6 DIN125A/VZ	
4	02010.7682	2	Lower hinge block 22 mm	
5	-	1	No longer available	
6	00000.3608	2	Screw M6X12	
7	00000.1404	2	Shaft lock washer 7MM	
8	9001398	1	Hinge block	
9	9001154	1	Axis gasspring	
10	9001547	1	Hinge bracket	
11	9001548	2	Locknut M8 D985/8/vz	
12	00000.4044	2	Washer flat M8 D125A/vz	
13	9001838	1	Bellows large	
14	9001841	1	Spring clip large	
15	9001840	1	Spring clip small	
16	9001839	1	Bellows small	
17	00000.1702	4	Locknut M8 D985/8/vz	
18	00000.2003	4	Washer flat M8	
19	00000.4312	4	Hex bolt M8x16	
			See 019: Supplementation set for electrical	
			adjustments	

19 Supplementation set for electrical adjustments



Pos	Article number	Units	Description
1-20	1015898	1	Supplementation set for electrical adjustments
1	008.00000.251	1	Sticker, Charger socket
2	00000.1700	4	Locknut M5 D985/8/VZ
3	00000.2101	4	Washer flat 3xD M5 D9021/VZ
4,5,6	1003284	1	Electrical control
5,6	00355.4301	1	Fuse holder
6	005.01190.000	1	Blade fuse 15A
7	9007369	1	Battery box for electrical adjustments
8	1015333	4	Torx socket head screw M6x16 iso14579 Precote 85 (100 pieces)
9	00000.3716	2	Button head M5x12 VZ Iso7380
10	00355.5572	1	AMP plug 2-polig
11	00355.5553	2	AMP contact female
12	9001604	1	Battery cover
13	00355.4015	2	Battery 7 Ah (C20) Gel
14	9005613	1	Powerpack mounting plate
15	00000.2102	10	Washer flat 3xD M6 D9021/VZ
16	00000.1701	6	Locknut M6 D985/8/VZ
17	1003403	1	Charger
18	00000.3603	2	Screw cross recessed m6x16 Din965
19	1003710	2	P-clip 7/8
20	00000.4036	2	Hex headcap screw m5x12 Din912

20 Coupled push brake 20" / 22" / 24" rear wheel



Pos	Article number	Units	Description
1a,2,3a	9007291	1	Coupled push brake, left
1b,2,3b	9007292	1	Coupled push brake, right
1a	9007280	1	Brake, passive, left
1b	9007261	1	Brake, passive, right
2	9001515	1	Cable for coupled brake
3a	9007260	1	Brake, active, left
3b	9007279	1	Brake, active, right

21 Tilt operated by user



Pos	Article number	Units	Description
1-11	1008460	1	Self-tilt 60-90 kg
1-11	1008461	1	Self-tilt 90-120 kg
1	-	2	Screw Cross recessed m5x12 Din965
2	1005144	1	Mounting plate tilt lever
3	1015330	1	Torx socket head screw M6x8 iso 14579 Precote 85 (100 pieces)
4	00000.6410	1	Handle tilt adjustment
5	-	2	Nut M5 Self prevailing Din985
6	9001511	1	Cable for self tilt
7	9001631	1	Self-tilt module 60-90 kg
1	9001632	1	Self-tilt module 90-120 kg
8	-	2	Spring washer SW8 DIN127B
9	-	2	Hex head bolt M8x16 Din933
10	-	2	Screw Cross recessed m6x12 Din965
11	1010881	1	Clamp nut profile (10 pieces)

01-01-2016 Version 2016 v1

Page	Drawing	Position	Changes	
			Replaced Handicare by Sunrise Medical HCM	
			Changed descriptions 12" wheels into 12,5" wheels	
34	4	-	Added article numbers 1009351 and 175.00011.000	
39	7	-	Added article numbers 84536, 84537 and 84538	
46	19	13	Changed description article number 00355.4015	

19-09-2016 Version 2016 v1.0

Page	Drawing	Position	Changes
			Updated cover layout
3			Update copyright text
7-8		-	Update warranty text
32	02	17-18	Replaced articles numbers 9000872+9002232 with article number 1018551 Logo Breezy

21-09-2020 Version 2020v1.0

Page	Drawing	Position	Changes
32	2		Removed 900153 "Spacer 8x13x6" from table and drawing
32	2	10	Changed 00000.4114 "Hexagon bolt M8x60" to 00000.4041 "Hexagon socket screw (DIN912) M8x55"
35	5	-	Numbers have been switched, because description did not match: 1002825 and 1002526
40	12	-	Added four new article numbers 1018250, 1018251, 1018580, 1018581
40	12	-	Added atricle number spare part set PU tire 1020859

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