

	Technical / News Bulletin UK		BULLETIN NO.:	
			TB UK060	
			DATE ISSUED	
			01/03/2016	
BULLETIN DETAILS				
Product Group:		Manual		
Model Affected:		Helium and Argon ²		
Effective Date: 1st February 2016		Serial No. Effective From:		N/A
Bulletin Subject:		Active User Flip Up Anti Tip Update		
Description of Bulletin:				
<p>We have received feedback from customers about the longevity of the composite mounting bracket for the flip up anti-tip on the Helium and Argon². Feedback and testing have indicated that persistent contact with the ground during transfers has allowed the bracket to become damaged.</p> <p>This fault has appeared more frequently for users carrying out independent cars transfers. Typically users that detach the wheels and place the chair on the ground during a transfer have seen this failure. As the composite bracket is the most protruding part of the wheelchair when placed on the ground with the wheels detached, persistent impact over time has caused some brackets to break.</p>				
				
Solution:				
<p>The bracket for the user operated anti-tip is now manufactured from aluminium, which will illuminate this failure.</p>				
Benefits to the Customer:				
<p>The new bracket design will increase the quality and durability of the flip up anti-tip and eradicate this type of failure.</p>				
Literature affected:				
- Parts Manual		N/A		
- Order Form		To be updated		
If you have any questions regarding this bulletin, please do not hesitate to contact:				
Customer Services	Customer Support	Technical Service Centre	E-mail	

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