SUNRISE MEDICAL	Technical / News Bulletin UK	**BULLETIN #** **TB UK277** **DATE ISSUED** 25/07/2025

BULLETIN DETAILS		
Product Group:	QUICKIE Powerchairs	
Model Affected:	Q700 M HD	
Effective Date: See Below	**Serial No. Effective From:**	N/A
Bulletin Subject:	Multi Adj. Armrest Extra Link & Updated CoG	

At Sunrise Medical we are committed to the continuous development of our products based on user feedback and customer experience.

Multi-Adjustable Armrest Extra Link

We have received feedback regarding the multi-adjustable armrest on the Q700 M HD, where, for some users, the joystick is not positioned far enough forward to be comfortable.

Based on this feedback, we have added an additional link to option SHP040065 – HD+ Flip Back Armrest. Chairs ordered with option SHP040065 will have the extra link fitted as standard.

Note: the additional link is only available on this option for the Q700 M HD as it requires the 2-point armrest support. This means the additional link ***is not*** downwards compatible for the Q300 M SEDEO Pro and Q500 M SEDEO Pro.

Updated Centre of Gravity

As part of our continuous improvement programme, we have also made adjustments to the factory CoG settings on the Q700 M HD. Previously, the CoG settings could be forward bias when the chair was ordered in combination with the swing-away legrests.

We have been able to find a solution to this where we have updated our seating matrix so that the CoG can be set further back, and the angle of the swing-away hangers is adjusted to negate any clashes.

These updates are now live in production. Any chairs ordered with these options will have these changes implemented.

For any queries on any of these updates please contact your local Area Sales Manager.

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