

A hand is shown operating a black joystick device. A smartphone is mounted on top of the joystick, displaying a medical training interface with a circular gauge and various icons. The background is a warm, yellowish-orange gradient.

Sunrise Medical Training & Educational Programmes 2025



Knowledge For The Future

The Education In Motion concept

Improving people's lives – making life a little bit better. For many years this philosophy has been the key principle of our business. Sunrise Medical and its dedicated workforce continually redefine our business and are proactive in providing innovative and effective products, processes and solutions. As part of that, we provide internationally-recognised training to our professional colleagues to support them in improving the lives of our customers.

In addition to pre-scheduled courses, we offer a Pop-Up Roadshow option for groups where we bring the training to you. All of our courses are available this way for 2025. Want something else? We can create bespoke training for your organisation's needs! Get in touch with your local Area Sales Manager for further details.

Course Instructors



Faith Brown

Clinical and Education Lead - UK & Eire

Faith Brown is an occupational therapist, and the clinical lead for Sunrise Medical UK and Ireland. She has worked for over 25 years in assistive technology, mobility and seating with people of all ages and levels of complexity.

She designs evidence-based workshops that empower and energise, with a focus on practical application. A lifelong learner herself, Faith applies lessons from her own educational pursuits to improve the workshop experience for participants.



Wendy Busby

Clinical Trainer

Wendy Busby is an Occupational Therapist and Clinical Trainer for Sunrise Medical. She has a background of working for the NHS for 25 years, with 14 years of working within Wheelchair services, including managing a team.

Sunrise Training Programme Schedule

Contact your **Area Sales Manager** for further information or email steps@sunmed.co.uk with your group training request.

Code	Module Name	Duration	Dates	
PJAY	JAY Product Range & Analytical Application Clinical Training Module	1 - Day	23/04/2025 10/06/2025	Go To Page
MANX	Manual Mobility Express Clinical Training Module	1 - Day	18/03/2025 20/05/2025	Go To Page
POWX	Powered Mobility Express Clinical Training Module	1 - Day	1/04/2025 8/05/2025	Go To Page
KIDS	Paediatric Mobility & Active Seating Clinical Training Module	1 - Day	24/06/2025	Go To Page
WHIT	Head Support with Whitmyer Range Clinical Training Module	1 - Day	5/06/2025	Go To Page
SCNTL	Special Controls Application Clinical Training Module	1 - Day	14/05/2025 8/07/2025	Go To Page
PROG1	Programming Basics for All Technical Training Module	1 - Day	3/04/2025 7/05/2025 3/06/2025	Go To Page
PROG2	Programming Foundations (Intermediate) Technical Training Module	1 - Day	28/05/2025 29/05/2025	Go To Page
PROG3	Programming for Complex Needs Technical Training Module	1 - Day	17/06/2025	Go To Page
PROG4	Special Controls and Related Programming Technical Training Module	1 - Day	18/06/2025	Go To Page
PTECH1	Powerchair Service & Mechanics Technical Training Module	1 - Day	Pop-up Course Contact your ASM To Book a Day	Go To Page
PTECH2	Electronics & Diagnostics Technical Training Module	1 - Day	Pop-up Course Contact your ASM To Book a Day	Go To Page

How To Book A Place On One Of Our Courses

To book your place, please visit:
[sunrisemedical.co.uk/
steps-training/how-to-book](https://sunrisemedical.co.uk/steps-training/how-to-book)

All courses are **FREE** for Sunrise Medical account holders. For non-account holders there is a charge of £250pp +VAT per course. Courses include **lunch and refreshments**. Sunrise Medical Ltd reserve the right to amend or cancel course dates due to circumstances beyond their control.

Should you have queries please contact us by:

Telephone: **0845 605 66 88**

Email: steps@sunmed.co.uk





Pop-Up Education In Motion Courses

Training Available In Your Area

Want your group to attend a course near you? Would you like a two day intensive of one of our Express courses, or a bespoke course for your group? We can do that.

All of our EIM clinical, product and technical courses are available as pop-up local courses for your group.

Alternatively, we can offer bespoke courses to support the assessment, technology prescription and technical needs of your organisation.

Not sure if you have enough people? No problem. We can still come if several smaller groups attend together, get in touch with your local ASM to get the process started.

What have people been saying about Pop-Up EIM Courses?

- “Course very informative on helping choose and assess someone in a clinical environment.”
- Neil Bevan, Davinci Mobility
- “Good practical sessions and examples, helps to put things into perspective...It’s a free course, which is brilliant. I would recommend it.”
- Melanie Lewis, OT, NHS Croydon Wheelchair Service
- “A fantastic course which was really informative. I have learned a lot more than expected... Faith Brown was a great clinician to run the course...10/10.”
- Warrick Norris, Clinical Assistant Technician, NHS Wheelchair Service, Melksham
- “Very engaging and less ‘lecture-like’ than other similar courses I have done. Great, honest and practical about the different aspects of posture management and seating provision.”
- Jacob Eltherington, Salisbury District Hospital
- “I have been working away from Wheelchair Services for the past couple of years. This was a very good refresher and revision for the clinical and technical aspects of active user’s chairs.”
- Paul Harrington, Rehabilitation Engineer, North Cumbria University Hospitals NHS Trust
- “Fabulous – a very useful refresher on seating/postural assessment. Looking forward to the next.”
- Katie Turner, OT, Spring Chicken

Speak to your Area Sales Manager if you would like training for your group, or contact us anytime at steps@sunmed.co.uk for further details.



JAY Product Range & Analytical Application

Clinical Training Module | Code: PJAY

Learn fundamentals of assessment for wheelchair seating and how to apply those concepts to get the right solutions for your clients. We will review evidence-based key clinical concepts, the JAY product line and how to match technology to need.

This course is also available as a an intensive two-day pop-up express roadshow. We will go into depth on modifying and adjusting the JAY range, custom orders and concepts to meet complex client needs. Please contact your local Area Sales Manager, or email steps@sunmed.co.uk for details and booking.

Course Objectives:

At the end of the course, participants will be able to:

- Apply recent clinical guidelines to wheelchair seating prescription
- Fully understand the JAY range and how to apply to client needs

Intended For:

- Occupational therapists, physiotherapists, clinical scientists, rehab engineers
- Sunrise Medical dealers who hold a prescriptive JAY account

Course contents:

- Overview of key products in the JAY seating range
- Clinical overview of skin protection and postural assessment
- Using an analytical process to select the correct JAY products
- Understanding JAY options and why to provide them
- How to order and fit with confidence

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
23/04/2025
10/06/2025

Pop-Up Training Available

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Manual Mobility Express

Clinical Training Module | Code: MANX

This course is designed to boost your confidence in assessing for and prescribing highly configurable manual wheelchairs. Learn the key clinical concepts for effective manual mobility, and how to apply those to giving your clients the right technology. We will use evidence-based guidelines and case stories to complete a full prescription by the end of the course.

Want an even more in-depth training with even more hands-on adjustment? Get in touch about a 2-Day intensive Manual Mobility course at steps@sunmed.co.uk.

Course Objectives:

At the end of the course, participants will be able to:

- Understand the essential parts of an assessment for adult manual mobility
- Understand how to configure self-propel manual mobility for optimal use
- Prescribe Sunrise Medical manual wheelchairs

Intended For:

- Sunrise Medical dealers with a QUICKIE prescriptive manual wheelchair account who are actively involved in adult wheelchair prescription
- Occupational therapists, rehab engineers, clinical scientists and physiotherapists assessing for and providing configurable manual wheelchairs
- Therapy assistants with a minimum of 12 months' experience in their role
- Students are welcome

A.M. Course Contents:

- Benefits of manual mobility and how to establish client goals and priorities
- Types of manual mobility and key considerations for each
- Propulsion techniques
- Optimal self-propel wheelchair set up
- Client measurements
- Matching client needs to key aspects of a manual wheelchair prescription

P.M. Course Contents:

- Adjustments
 - Key adjustments at time of handover
 - Adjustments to tailor equipment with client changes
- Translating current wheelchair measurements to a new prescription
- Accessories and matching to need
- Understanding the order form and prescribing confidently

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
18/03/2025
20/05/2025

Pop-Up Training Available

[Click to Book](#)



Powered Mobility Express

Clinical Training Module | Code: POWX

Learn the key concepts in assessment and prescribing powered wheelchairs to meet your clients needs for comfort and mobility. We will explore the physics of powered mobility, the fundamentals of powered seating and how to match technology to need. There will be hands-on adjustment and an introduction to the most common programming parameters.

Want an even more in-depth training with even more hands-on adjustment? Get in touch about a 2-Day intensive Manual Mobility course at steps@sunmed.co.uk.

Intended For:

- Sunrise Medical dealers who hold a QUICKIE prescriptive account and who are actively involved in powered wheelchair prescription
- Occupational therapists, rehab engineers, physiotherapists and clinical scientists involved in powered wheelchair prescription
- Therapy assistants with a minimum of 12 months' experience in their role
- Students welcome

A.M. Course Contents:

- Identifying who is appropriate for powered mobility
- The assessment process and key measurements
- Goal prioritisation process for powered mobility
- Drive wheel position and base technologies - relevance to function, performance and safety
- Clinical reasoning for powered seating options
- Features and use of electronics packages and components

P.M. Course Contents:

- Review of the types of powered mobility using the Sunrise Medical range, with clinical justification to build understanding in why to progress to each one
- How to set up a powered wheelchair for optimal performance with hands-on practise
- Translating assessment findings into an actual prescription
- Problem solving exercises
- Ordering with confidence

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
1/04/2025
8/05/2025

Pop-Up Training Available

[Click to Book](#)

Paediatric Mobility & Active Seating

Clinical Training Module | Code: KIDS

This one-day course combines a clinical application of current guidelines, to the assessment of children with powered or manual wheelchair mobility needs. Using case stories and hands-on activities, participants will learn how to meet the needs of the youngest wheelchair users and use key products in the Sunrise Medical Paediatric range.

Course Objectives:

At the end of the course, participants will be able to:

- Demonstrate clinical reasoning in assessment for paediatric mobility equipment and related seating
- Understand how to configure self-propel manual mobility for optimal use
- Match Sunrise Medical paediatric mobility and related seating products to client needs

Intended For:

- Sunrise Medical dealers who hold a QUICKIE prescriptive account and who are actively involved in paediatric wheelchair prescription
- Occupational therapists, rehab engineers, physiotherapists and clinical scientists involved in paediatric wheelchair prescription
- Therapy assistants with a minimum of 12 months' experience in their role
- Students are welcome

A.M. Course Contents:

- Working with children and their families to establish and prioritise goals
- The paediatric evaluation
- Normal development and how this impacts mobility equipment selection
- Paediatric mobility considerations for conditions seen frequently in the paediatric population

P.M. Course Contents:

- The Sunrise Medical paediatric mobility product range and key considerations for choosing the right product for a child's needs
- Special considerations for paediatric prescription
- Hands-on adjustment of paediatric powered and manual mobility products
- Ordering with confidence
- Case story application

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
24/06/2025

Pop-Up Training Available

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Head Support With The Whitmyer Range

Clinical Training Module | Code: WHIT

This evidence-based clinical and product course focuses on the assessment and prescription of head supports. It includes a full review of the Whitmyer product range, hands-on exercises using Whitmyer Head Supports and case stories.

This course is also available as a one-day pop-up express roadshow, please contact your local Area Sales Manager, or email steps@sunmed.co.uk for details and booking.

Course Objectives:

At the end of the course, participants will be able to:

- Understand the essential elements of the Whitmyer Head Support product range and clinical applications
- Translate client needs to headrest prescription

Intended For:

- Sunrise Medical dealers who hold a QUICKIE prescriptive account and who are actively involved in wheelchair prescription
- Occupational therapists, rehab engineers and physiotherapists
- Other professionals who have postural management responsibilities for clients who use head supports.
- E.g. Speech and language therapists, Special Education teachers
- Students welcome

Course Contents:

- Functional, postural and health implications of head position
- Assessment for customised head support
- Analytical problem solving for complex head and cervical spine postures
- The Whitmyer Product range
- Application: matching product to need
- Hands-on exercises to adapt and adjust head supports for different needs and the application of case stories

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
5/06/2025

Pop-Up Training Available

[Click to Book](#)

Special Controls Applications

Clinical Training Module | Code: SCNTL

Want to learn more about choosing special controls? This course is for anyone who wants to know how to select the correct special control options to meet the client need, in order to save time and optimise success. Participants will be able to try a range of different specialist controllers and input devices during practical sessions throughout the day.

No programming experience is required, but participants with R-Net programming experience are invited to bring along laptops and dongles if they have them.

Course Objectives:

At the end of the course, participants will be able to:

- Know what possibilities are available before prescribing special controls.
- Understand the clinical justifications for using special controls.
- Apply analytical process and assessment involved in choosing the correct control.
- Have practical knowledge of what special controls are available.
- Know how to get further assistance or more complex training if needed.

Intended For:

- Occupational therapists,
- Rehabilitation Engineers,
- Clinical Scientists and Physiotherapists providing powered wheelchairs

Course Contents:

- Alternatives before prescribing special controls.
- Justification and assessment considerations for special controls.
- Types of special input devices and who benefits.
- Introduction to the programming required when using special controls.
- Experience a wide range of controls including head, chin and tray controls, as well as switches and alternative mountings, during hands-on sessions.
- Further resources for ongoing support.

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
14/05/2025
8/07/2025

Pop-Up Training Available

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Programming Basics for All

Technical Training Module | Code: PROG1

Are you curious about programming of powered wheelchairs? This course provides a robust foundation to get started with programming the most common parameters on the Sunrise Medical powered wheelchair range. It includes Curtiss-Wright Control Systems, both VR2 and R-net, which are the main systems used by Sunrise Medical. The course is for anyone new to programming, or anyone who wants to understand more about what is possible, even if not directly involved with it.

Note: Please bring handheld programmer or laptop with programming software and dongle if your organisation has one available.

Course Objectives:

At the end of the course participants will:

- Understand the difference between the VR2 and R-net control systems.
- Demonstrate use of PC software and handheld programmers, for saving and uploading files.
- Have confidence using WebIQ, the Sunrise Medical website for access to wheelchair programme configurations.
- Understand and alter key programming parameters to optimise drive performance, in response to client need.
- Have knowledge of how to get further assistance or training if needed.

Intended For:

- Sunrise Medical Dealers
- Occupational therapists and Physiotherapists providing powered wheelchairs
- Rehabilitation Engineers and Clinical Scientists

- Field Service Engineers/Technicians
- Therapy Assistants
- Students

Course Contents:

This is an entry-level one-day course designed to look at the different control systems used on the Sunrise Medical powered wheelchair range: Penny and Giles, VR2 and R-net.

- VR2 and R-Net overview
- Benefits and limitations
- What equipment you need to program a power chair
- How to access and utilise Web IQ: the online programming database
- What are the most common programming parameters
- Hands-on experience with handheld and PC programming

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
3/04/2025
7/05/2025
3/06/2025
Pop-Up Training Available

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Programming Foundations

Technical Training Module | Code: PROG2

This one day course provides a robust foundation to get started with programming the most frequently needed parameters on the Sunrise Medical powered wheelchair range. It includes both VR2 and R-net style control systems. It serves as an excellent follow on from our introductory 'Programming Basics for All' course, although that is not required for people who have some familiarity with powered wheelchair programming systems.

Note: Please bring a laptop with programming software and dongle, or wireless programmer if your organisation has these available.

Course Objectives:

At the end of the course, participants will be able to:

- Use PC software and hand held programmers confidently
- Alter essential programming parameters to optimise drive performance in response to client requirements
- Work with files to save, alter, rename
- Use subset files
- Work with programming profiles to optimise ease of client access to programming functions
- Identify common electronic faults in fault logs

Intended For:

- Sunrise Medical dealers
- Occupational Therapists, Rehab Engineers,
- Clinical Scientists and Physiotherapists
- Field Service Engineers

- Students in an occupational therapy, physiotherapy, clinical science or rehabilitation engineering programme

Course Contents:

- VR2 and R-Net control systems overview
- Benefits and limitations of different control systems
- How to access and utilise Web IQ: our online programming database
- Key programming parameters and how to apply them
- How to read fault logs and diagnostics functions
- Hands on practice with different types of programmers, programming software
- Working individual and in small groups
- Case studies

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Dates:
28/05/2025
29/05/2025

Pop-Up Training Available

[Click to Book](#)





Programming for Complex Needs

Technical Training Module | Code: PROG3

This course addresses complex power wheelchair programming using the Sunrise Medical powered wheelchair range with RNET control systems. **The 'PROG2' Programming Foundations course is required prior to registering on this course.**

Note: Please bring PC programming software on your laptop, dongle or wireless programmer if possible.

Course Objectives:

At the end of the course, participants will be able to:

- Perform advanced programming of Sunrise Medical powered wheelchairs
- Understand more advanced programming parameters, how to apply them and pitfalls to avoid

Intended for:

- Sunrise Medical dealers
- Occupational Therapists, Rehab Engineers, Clinical Scientists and Physiotherapists providing powered wheelchairs

A.M. Course contents:

- VR2 and R-Net overview, benefits and limitations
- OEM programming
- Advanced settings
- Special controls programming
- Assignable Buttons
- Latched Functions
- Bluetooth/IR Options

P.M. Course contents:

- Work in teams and present your work back to the group

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Date:
17/06/2025

Pop-Up Training Available

[Click to Book](#)

Special Controls and Related Programming

Technical Training Module | Code: PROG4

A day for hands-on practical use of the special control options available, providing an insight into where they will be used and how to program them for assessment and handover purposes. **The 'PROG2' Programming Foundations course is required prior to registering on this course and Programming for Complex Needs (PROG3) is recommended prior to taking this course.**

Note: Please bring PC programming software on your laptop, dongle or wireless programmer if possible.

Course Objectives:

At the end of the course, participants will be able to:

- Have an in depth knowledge of alternative control systems available for clients with complex needs
- Fully utilise expandability of current RNET control system to meet client needs

Intended for:

- Sunrise Medical dealers
- Occupational Therapists, Rehab Engineers, Clinical Scientists and Physiotherapists providing powered wheelchairs

Course Contents:

- R-Net Controls
- Identifying which controls are suitable for which clients
- Advanced programming – joystick throw, assignable buttons, standby mode, deadband
- Omni 2
- Mounting options
- Switch-It products and other alternative input options
- Bluetooth and IR
- Hands on fitting programming with the use of case stories

Location:
Sunrise Medical,
Thorns Road,
Brierley Hill,
DY5 2LD

Time:
9:30am - 4:00pm

Course Length:
1 Day

Date:
18/06/2025

Pop-Up Training Available

[Click to Book](#)





Powerchair Service & Mechanics

Technical Training Module | Code: PTECH1

This course outlines the mechanical elements of powered wheelchair chairs from a service and maintenance perspective.

Course Objectives:

At the end of the course, participants will be able to:

- Understand how drive bases work
- Adjust and trouble shoot the Sunrise Medical powered wheelchair range
- Carry out essential mechanical repairs

Intended For:

- Sunrise Medical dealers
- Clinical scientists
- Rehab engineers
- Field service engineers

Course Contents:

- Technical trouble shooting
- Q-Series Product Overviews
- Drive base technology explained
- Drive base maintenance, battery access, motor replacement
- Suspension adjustments
- Seating adjustments for Sedeo Lite and Sedeo Pro
- Centre of gravity adjustments
- Options and accessories
- Powered seating options

Pop-up Course
Contact your ASM
To Book a Day

Location:

We come to you. Please let us know your post code when booking your date

Time:

9:30am - 4:00pm

Course Length:

1 Day

Available as a pop-up course, contact your local ASM to book a training day.

[Click to Book](#)



Electronics & Diagnostics

Technical Training Module | Code: PTECH2

This course outlines the electronics and diagnostic elements of powered wheelchair service and maintenance.

Course Objectives:

At the end of the course, participants will be able to:

- Understand benefits and limitations of control systems
- Analyse, diagnose and repair common electronic faults
- Access online help guides and other resources for support

Intended For:

- Sunrise Medical dealers
- Clinical scientists
- Rehab engineers
- Field service engineers

Course Contents:

- VR2 and R-Net overview
- Benefits and limitations of each system
- Types of controls
- Additional Modules e.g. dual controls, lights, seating module
- Wiring diagrams
- Drive and actuator Inhibits, micro switches
- Intro to Web IQ : our web based programming tool
- Using the DTT hand held programmer
- Using the PC-based programming tool
- Reading fault logs
- Analysing trip codes
- Analysing flash codes
- Identifying inhibit faults

Pop-up Course
Contact your ASM
To Book a Day

Location:

We come to you. Please let us know your post code when booking your date

Time:

9:30am - 4:00pm

Course Length:

1 Day

Available as a pop-up course, contact your local ASM to book a training day.

[Click to Book](#)

What Do You Take Away?

Once your course is completed, not only do you leave with a sense of achievement, but you will be taking away the following:

- **Accreditation**

Following the end of your training course, you will be asked to complete a CPD (Continuing Professional Development) form given to you by your trainer. After writing up a reflective learning log you have satisfied the HCPC (Healthand Care Professionals Council) for professional development.

- **Certificate**

Upon completion of your course you will handed a 'Certificate of Attendance' with the course name and date, your name and signed by your qualified trainer as confirmation of your course training.

- **Knowledge**

Beginner, intermediary or advanced - there is a course for everyone. As a participant of our Education in Motion training courses you are always refreshing your knowledge to help you get the best outcomes for your clients' mobility needs.

To book your place, please visit:
[sunrisemedical.co.uk/
steps-training/how-to-book](https://sunrisemedical.co.uk/steps-training/how-to-book)





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