

## **Sunrise Medical Product Warranty Matrix**

2025

Manual Wheelchairs  Quickie/Breezy	Frame and / or Cross Brace	Motor/Gearbox	Electronics	Batteries (1)	All Sunrise optioned & fitted parts at time of purchase excluding tires/tubes/pads/ handle grips
Breezy EC	3 year	N/A	N/A	N/A	1 year
Breezy Basix2 / Rubix2	5 year	N/A	N/A	N/A	1 year
Breezy Cirrus G5	5 year	N/A	N/A	N/A	1 year
Breezy Relax2	5 year	N/A	N/A	N/A	1 year
Quickie 2	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie 2HP	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie 2 Lite	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie 5r	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie All court	2 year	N/A	N/A	N/A	1 year
Quickie All court Ti	2 year	N/A	N/A	N/A	1 year
Quickie GP/ GPV	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie GP SA	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie IRIS	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie M6	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie Match Point	2 year	N/A	N/A	N/A	1 year
Quickie Match Point Ti	2 year	N/A	N/A	N/A	1 year
Quickie Nitrum	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie Q7	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie Qri	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie Qxi	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie SR45	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie Xenon2 / Dual	5 year	N/A	N/A	N/A	1 year
Quickie Krypton	5 year	N/A	N/A	N/A	1 year
Quickie Access	5 year	N/A	N/A	N/A	1 year
Quickie QS5 X	5 year	N/A	N/A	N/A	1 year
Zippie GS	Limited Lifetime*	N/A	N/A	N/A	1 year
Zippie IRIS	Limited Lifetime*	N/A	N/A	N/A	1 year
Zippie TS	Limited Lifetime*	N/A	N/A	N/A	1 year
Zippie Voyage Stroller	5 year	N/A	N/A	N/A	1 year
Zippie Xcape	Limited Lifetime*	N/A	N/A	N/A	1 year
Zippie Zone	5 year	N/A	N/A	N/A	1 year
Zippie Easy Go	3 year	N/A	N/A	N/A	1 year

Bespoke Manual Wheelchairs  RGK	Frame and / or Cross Brace	Motor/Gearbox	Electronics	Batteries (1)	All Sunrise optioned & fitted parts at time of purchase excluding tires/tubes/pads/ handle grips
Octane / Octane Sub 4	5 year	N/A	N/A	N/A	1 year
Octane FX	5 year	N/A	N/A	N/A	1 year
Tiga / Tiga Sub 4	5 year	N/A	N/A	N/A	1 year
Tiga Jnr	5 year	N/A	N/A	N/A	1 year
Veypr Sub 4	5 Year	N/A	N/A	N/A	1 year
Hi Lite	5 year	N/A	N/A	N/A	1 year
Grandslam / X / CX	2 year	N/A	N/A	N/A	1 year
Elite / X / CX	2 year	N/A	N/A	N/A	1 year
Predator	2 year	N/A	N/A	N/A	1 year
Club Sport	2 year	N/A	N/A	N/A	1 year
Predator	2 year	N/A	N/A	N/A	1 year
All Court / Ti	2 year	N/A	N/A	N/A	1 year
Match Point / Ti	2 year	N/A	N/A	N/A	1 year
All Star	2 year	N/A	N/A	N/A	1 year

Power Wheelchairs  Quickie Power	Frame and / or Cross Brace	Motor/Gearbox	Electronics	Batteries (1)	All Sunrise optioned & fitted parts at time of purchase excluding tires/ tubes/pads/ handle grips
Quickie Q50 R Carbon	2 year	2 year	2 year	1 year	1 year
Quickie Attitude	Limited Lifetime*	N/A	N/A	N/A	1 year
Quickie Ixpress	2 year	1 year	1 year	1 year	1 year
Quickie P100	1 year	1 year	1 year	1 year	1 year
Quickie Xcel	5 year	2 year	2 year	1 year	1 year
Quickie Xplore	5 year	2 year	2 year	1 year	1 year
Quickie Xperience	5 year	2 year	2 year	1 year	1 year
Zippie ZM-310	5 year	1 year	1 year	1 year	1 year
Quickie Q300	5 year	1 year	1 year	1 year	1 year
Quickie Q400	5 year	1 year	1 year	1 year	1 year
Quickie Q500 / Mini	5 year	1 year	1 year	1 year	1 year
Quickie Q700	5 year	1 year	1 year	1 year	1 year
Z500 / Zippie Q300	5 year	1 year	1 year	1 year	1 year
Magic Mobility					
Magic 360	Limited Lifetime*	1 year	1 year	1 year	1 year
XT2	Limited Lifetime*	1 year	1 year	1 year	1 year
XT4	Limited Lifetime*	1 year	1 year	1 year	1 year
Extreme X8	Limited Lifetime*	1 year	1 year	1 year	1 year
Frontier V6	Limited Lifetime*	1 year	1 year	1 year	1 year
Frontier V4	Limited Lifetime*	1 year	1 year	1 year	1 year

Power Assist / Add On	Mechanical Unit	Mounting	Pottom.	Lavertick / Careturellian	
Quickie	- Mechanical Onit	Hardware	Battery	Joystick / Controller	
iXpress	1 Year	1 Year	6 Months	1 Year	
Xtender	2 Year	1 Year	6 Months	N/A	
Empulse					
Empulse M90	2 Year	1 Year	6 Months	1 Year	
Empulse R10	2 Year	1 Year	6 Months	1 Year	
Empulse R90	2 Year	1 Year	6 Months	1 Year	
Empulse F35	2 year	1 Year	6 Months	1 year	
Empulse F55	2 year	1 Year	6 Months	1 year	

Wheelchair Electronics Switch-it	Electronic Components	Mounting Hardware	Cover/Pads
Electronics	1 Year	1 Year	3 Months
CoMovelt			
CoMovelt Smart	2 Year	NA	NA

Paediatric Positioning  Leckey	Frame and / or Cross Brace	Motor/Gearbox	Electronics	Batteries (1)	All Sunrise optioned & fitted parts at time of purchase
All Models apart from below	3 Years	N/A	N/A	1 Yr Electronics Horizon	1 year
Early Activity System	2 Years	N/A	N/A	N/A	1 year
Advanced Bath Chair	2 Years	N/A	N/A	N/A	1 year
Sleep Form	2 Years	N/A	N/A	N/A	1 year
Therapy Bench	1 Year	N/A	N/A	N/A	1 year

24Hr Positioning	Frame and /	Motor/Gearbox	Electronics	Batteries (1)	All Sunrise optioned & fitted parts at time of
Symmetrikit	or Cross Brace	Wiotory dearbox	Liectionics	Datteries (1)	purchase
Acheeva (Student/Graduate)	1 Year	1 Year	1 Year	1 Year	1 Year
Tiltrite	1 Year	1 Year	1 Year	1 Year	1 Year
Symmetrisleep	1 Year	NA	NA	NA	NA
Symmetrisleep Primo	1 Year	NA	NA	NA	NA
Travla Sling	1 Year	NA	NA	NA	NA

Seating	Base	Cover / Fabric	Fluid Pad	Mounting Hardware	All Sunrise optioned & fitted parts at time of
JAY		Components			purchase
Jay Whitmyer Headrests & Hardware	1 year	3 month	N/A	5 year	1 year
Jay Backs	2 year	6 month	N/A	2 year	2 year
Jay Cushions	2 year	6 month	2 year	N/A	2 year
Jay Positioning	N/A	6 month	N/A	N/A	N/A
Jay Pressure Care	2 year	6 month	N/A	N/A	N/A

Scooters Sterling	Frame and / or Cross Brace	Motor/Gearbox	Electronics	Batteries (1)
S400	2 year	2 year	2 year	6 month
S425	2 year	2 year	2 year	6 month
S700	2 year	2 year	2 year	6 month

Bath Safety and Ambulantory	General Product
<b>Breezy Everyday Products</b>	General Product
All Breezy Everyday Products	1 year

Enviromental	General Product
Helping Hand	General Product
Helping Hand Enviromental Products	1 year

<sup>\* =</sup> Expected lifetime of frame is 5 years

## **Additional Warranty Information**

For goods provided by Sunrise Medical Pty Ltd in Australia, our goods come with a guarantee by Sunrise that cannot be excluded under the Australia Consumer Law. You are entitled to replacement or refund for a major failure and for compensation for any other reasonably forseeable loss or damage. You are also entitled to hav ethe good repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this are in addition to your other rights and remedies under a law in relation to the goods to which the warranty relates.