



Technical / News Bulletin
UK

BULLETIN NO.:

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BULLETIN DETAILS

Product Group:	QUICKIE	
Model Affected:	Q300 M Mini and Q400 M	
Effective Date: See Below	Serial No. Effective From:	N/A
Bulletin Subject:	Q300 M and Q400 M MND Prescription Form	

Sunrise Medical are pleased to announce that the Q300M-Mini and Q400M are available as MND Neurochairs.

- **Future Proof Specification** designed specifically to meet the needs of MND and other neurological clients
- **NEW Features design specifically for MND clients:** SEDEO Flexi Backrest, Link-IT Control Mountings, Whitmyer head supports to name just a few. Both Q300M-Mini and Q400M contains a whole host of new design features and options designed specifically for MND clients
- **Available on our Configurator** – Quick and easy ordering on our configurator, no need to manually fast track each chair via customer services as the new Q300M-Mini and Q400M is available on a standard system generated **72Hr lead time**

Future Proofed & Inclusive Standard Specification

The standard base specification of the Q300M-Mini and Q400M has been set to meet the current and future needs of MND clients, accommodating for changing needs and deteriorating of the client's condition. For example the standard specification includes powered tilt and a SEDEO headrest to accommodate for deteriorating postures and the need for pressure relief, and an R-Net LCD joystick as this allows for more client specific tailoring of the chairs program and also offers the jack socket so that buddy buttons can be added as a client deteriorates.

Standard Specification Includes:

- Powered tilt
- JAY Shape Backrest, Deep Contour Backrest or SEDEO Flexi Backrest ***MUST TRY!***
- SEDEO Headrest
- Integral Foam Armrest pads
- R-Net LCD Joystick
- 41Ah batteries (Q300 M Mini) / 60Ah batteries (Q400 M)

Available on the Configurator

One of the largest requests we have received for the Salsa MND was to add the MND configuration on to the configurator, as many of our customers have migrated completely across. Therefore when ordering an MND chair it became more time consuming and difficult as it would have to be manually fill out on a paper prescription form.

Therefore the Q300 M Mini MND and Q400 M MND are available on the configurator under a specific MND section. Processing a Q-Series MND order is now easier as there are less options to pick, less non-conformities and pricing is automatically generated.

The Q300 M Mini and Q400 M MND chairs will also be available to order by a paper prescription form if/when required.

72 hour Lead Time

When previously ordering an MND chair, our administration team would prioritise these orders and take them to our production team. This has worked well for us, but it is a very manual process and has meant there was potential for orders to be immediately passed to production, subsequently impacting on lead time.

So now once the order is placed our lead time for the Q-Series MND chair is system generated and it goes straight to our production team.

What is the Q300 M Mini?



The Q300 M Mini is the next generation Salsa M2 Mini. Its ultra-compact base provides even better indoor manoeuvrability and has enhanced outdoor capability with bigger 56Ah batteries for greater range and optimised motors, meaning there is no longer a compromise on outdoor performance when requiring a compact chair for indoor use. The total base weight including batteries is 103kg, so it is lightweight which is ideal for hoisting and through floor lifts.

It uses the SEDEO LITE seating system, providing an adjustable and adaptable frame with a broad choice of seating and support options to tailor the chair to the user's needs.

Not seen the Q300 M Mini yet? Contact your local Area Sales Manager today to book an in-service!

What is the SEDEO Flexi Backrest?



The new SEDEO Flexi Backrest is a unique backrest with full back and integrated lateral side supports to give the highest level of immersion. It has 8 adjustable straps to contour to the shape of the user and the lateral side supports are independently adjustable. The side supports can be locked into place to provide support to postures like scoliosis require, or they can be loosened if less support is needed.

There is also a layer of soft foam which contours to the user, providing complete contact, stability and comfort. As more of your back is in contact with the deeply immersive support, pressure is distributed throughout the support surface, preventing spots of discomfort or increased pressure. As the backrest is fully adjustable, it can be adjusted over time to match the users changing needs and won't restrict shoulder movement or interfere with transfers.

Want to see the SEDEO Flex backrest in action? Contact your local Area Sales Manager today to book a demonstration!

For more information or training on the Q-Series MND configurator please contact your local Area Sales Manager. To access the new Q-Series MND paper order forms please contact our dedicated Customer Service team by emailing enquiries@sunmed.co.uk

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