

Q400/Q500M

Suspension Adjustments





Step 1

• Use a jack to lift the wheelchair so that the drive wheels can be removed.





Step 2

• Use a 16mm socket to remove the drive wheel bolts.





Step 2.....cont.

• Use a 16mm socket to remove the drive wheel bolts.





Step 3

• Drive wheel removed.





Step 4

• Use a 13mm spanner to remove tie down bracket main securing bolt .





Step 5

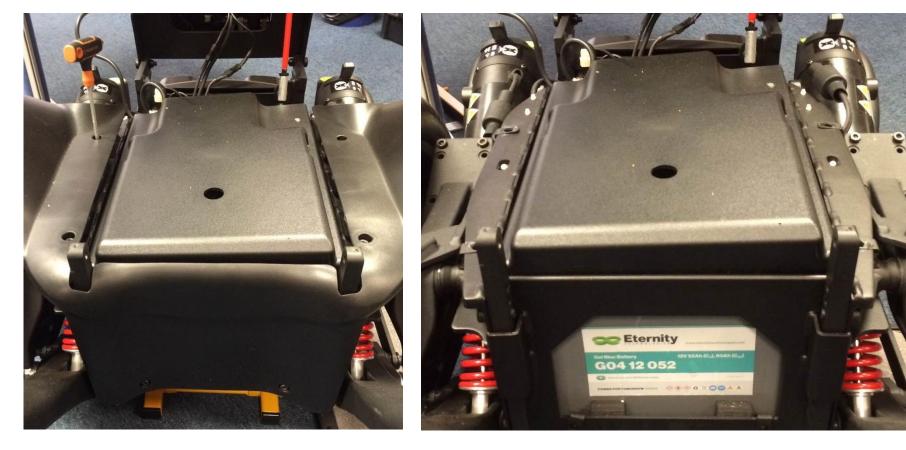
• When removing the bolt take care not to lose the spacer positioned behind the bracket.





Step 6

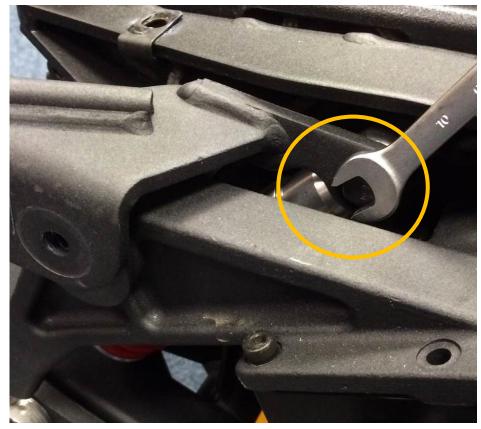
• Remove the main shroud.





Step 7

 Use a 10mm Allen key to loosen the 2nd tie down bracket. The motor will need to be removed before the bolt can be completely removed.





Step 8

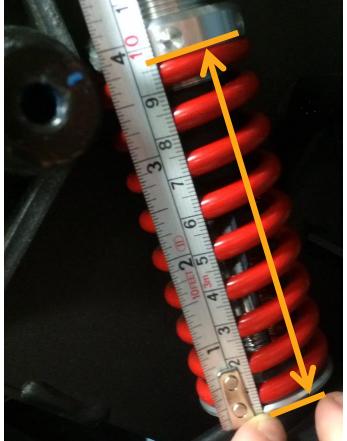
• Remove the motor and the tie down bracket.





Step 9

- Check the measurement on the suspension unit. This should be set at 94mm prior to adjustment.
- Measure this from the bottom of the suspension (under the metal) to the top of the red spring (bottom of the top metal)





Step 10

- Use an Allen key to turn the adjustment bezel anti-clockwise. This will move the bezel up the thread and reduce the tension in the unit.
- Adjust the length to a maximum of 103mm. The closer to this setting the softer the suspension will become and allow more front and rear castor arm articulation.
- Ensure there is still tension of the spring.





Step 13

• Replace the motor and the tie down bracket. Remember to place the spacer in between the motor mount and the tie down bracket.





Step 14

• Replace the drive wheel and test the chair.





Step 15

• Once all adjustments have been made, look at the position of the motor nose in relation to the anti pitch bar. There needs to be a 2-3mm gap showing so that the chair does not rub and make noise.

