

Technical / News Bulletin UK

BULLETIN NO.:
TBUK133
DATE ISSUED
01/04/2020

BULLETIN DETAILS				
Product Group:	YOU-Q			
Model Affected:	XP			
Effective Date: See Below	Serial No. Effective From:	N/A		
Bulletin Subject:	YOU-Q XP Discontinuation			

Description of Issue / Solution:

As customers may be aware, we have launched a new family of powerchairs due to this we have seen a significant reduction in demand for some of our legacy products. Therefore, we will be discontinuing the YOU-Q XP from 1st June 2020.

Any orders received after the discontinuation date will be held at the point of order and our order Administration Team will contact you, along with your local Area Sales Manager, to discuss an alternative product and arrange a date for an assessment for the agreed product. Alternatively, if you are already familiar with our Q-Series products the order can be converted to the direct Q-Series replacement.

Customer Services	Customer Support	Technical Service Centre	E-mail
Telephone:	+44 (0)845 605 66 88 Option 1-1	+44 (0)845 605 66 88 Option 1-2	enquiries@sunmed.co.uk
Fax:	+44 (0)845 605 66 89	+44 (0)845 605 66 89	help.technical@sunmed.co.uk