

## Technical / News Bulletin

<b>BULLETIN NO.:</b>
TB0625
DATE ISSUED
19/12/2019

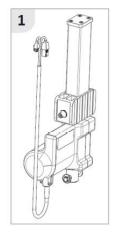
BULLETIN DETAILS				
Product Group:	QUICKIE			
Model Affected:	Q700 UP (M/F) & Q700 Sedeo Ergo (M/F/R)			
Effective Date: See Below	Serial No. Effective From:	N/A		
Bulletin Subject:	New Recline Actuator Q700-UP & Q700 Sedeo Ergo			

## **Description of Issue / Solution:**

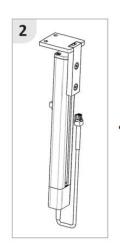
At QUICKIE we continually review our products that have been available to understand if we are able to make our product easier to work with and understand for both prescribers and engineers.

Therefore after reviewing the Q700-UP & Q700 Sedeo Ergo we are pleased to introduce with immediate effect a new generation of recline actuator. The key reason for this development was to combine the external feedback sensor and actuator in to one module to reduce the complexity of servicing the chair in the future as there is now no need for a calibration sequence or a WeblQ update.

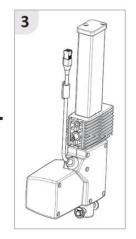
Also as the feedback sensor is now built in to the actuator this also provide extra protection to reduce the risk of damage to the sensor.



New actuator with integrated sensor



Previous external feedback sensor



Previous actuator with no sensor

The new actuator with the integrated sensor can be retrofitted on to existing chairs in the field and the part number is 21803040-ET.

For more information on this update or queries on the Q700 UP or Q700 Sedeo Ergo please contact either the Powerchair Product Specialist Sam Owen (<u>Samuel.owen@sunmed.co.uk</u>) or Powerchair Technical Specialist John Barnsley (john.barnsley@sunmed.co.uk)

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