



Technical / News Bulletin

UK

BULLETIN NO.:

TB 0604

DATE ISSUED

30/09/19

BULLETIN DETAILS

Product Group:	JAY		
Models Affected:	JAY Zip Backrest		
Effective Date:	30/09/2019	Serial No. Effective From:	N/A
Bulletin Subject:	Jay Zip Back Hardware Change		

At Sunrise Medical we strive to continually improve our products, with this in mind we are happy to announce that from September 30th 2019 all Jay Zip Back's will be shipped with the J3 Compact Mounting Hardware.

Reason for Change

Following customer feedback and a review of the current hardware, we found the following:

- The removal of the backrest is not intuitive
- The plastic 'hook' can be broken or removal or attachment

Design Update

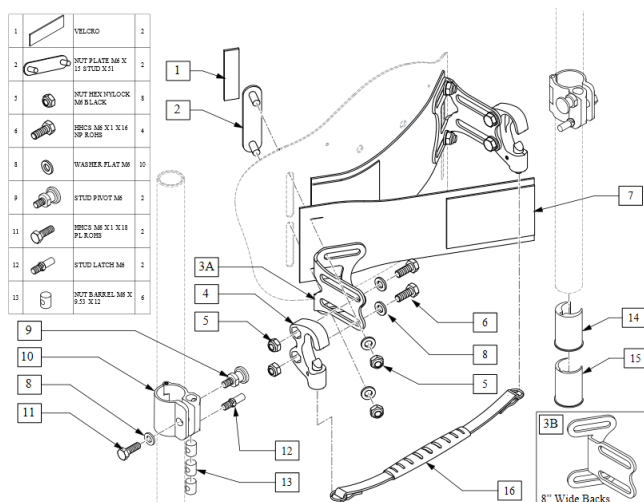
Our engineers have designed a new interface bracket to align the J3 Compact Mounting Hardware to the Jay Zip backrest shell to ensure that the sizing is not affected.



Customer Benefit

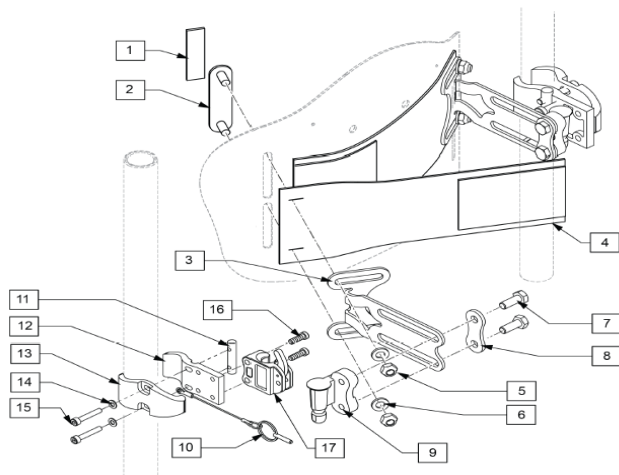
The new mounting hardware is more durable and stable than the current Jay Zip brackets, and offers improved adjustability versus the old version. We have been using this design on the J3 backrests for a while now so it is a tried and tested design. Also, the new mounting hardware is compatible with our existing J3 clamp brackets so that it can be retro fitted to existing products.

We will still be supporting spare parts relating to the current Jay Zip hardware for 5 years, after which they will be discontinued.



pos	item number	description	
1 - 3A, 5, 8	120981E	Backrest shell mounting kit	SW 25 - 35 cm, f
1 - 3B, 5, 8	121111E	Backrest shell mounting kit	SW 20 cm, Pair
			4 pcs./pack (2 x 19 mm (3/4 inch) and 2 x 22 mm (7/8 inch))
14 - 15	120984E	Clamp insert	
16	120985E	JAY Zip Backrest lanyard	SW 20 cm
16	120986E	JAY Zip Backrest lanyard	SW 25 cm
16	120987E	JAY Zip Backrest lanyard	SW 30 cm
16	120988E	JAY Zip Backrest lanyard	SW 35 cm
4 - 6, 8	120980E	JAY Zip Backrest receiver mechanism kit	Pair
7	120982E	JAY Zip Cover hardware kit	small
7	120983E	JAY Zip Cover hardware kit	large
8-13	120979E	Backrest tube clamp	Pair

New spare parts numbers can be found below:



pos	item number	description	
1-3, 5-9	JZIUPEUHRDWS	Brackets, compact hardware (backrest shell), user weight max. 136 kg	2 pcs./pack
10-17	J3EUHRDW	Clamps, compact hardware (clamps for back tube), user weight max. 136 kg	2 pcs./pack
4	JZIUPEUHRDWC	Zip Cover Hardware Neoprene	2 pcs./pack

Please refer to www.sunrisemedical.co.uk, or contact your Area Sales Manager for more information

Literature Affected:

Website:	N.A
Order forms:	N.A
Owner's Manual:	N.A
Parts Manual:	N.A

If you have any questions regarding this bulletin, please do not hesitate to contact:

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