



BULLETIN DETAILS

Product Group:	QUICKIE & YOU-Q	
Model Affected:	Jive F, M & R, Puma 40 Sedeo Ergo, Alex, Luca, Samm	
Effective Date: See Below	Serial No. Effective From:	N/A
Bulletin Subject:	QUICKIE YOU-Q Powerchairs Discontinued	

Description of Issue / Solution:

As customers may be aware, we have launched a new family of powerchairs called the Q-Series, due to this we have seen a significant reduction in demand for some of our legacy products. Therefore, we will be discontinuing a number of QUICKIE & YOU-Q products.

Any orders received after the discontinuation dates listed below will be held at the point of order and our order Administration Team will contact you, along with your local Area Sales Manager, to discuss an alternative product and arrange a date for an assessment for the agreed product. Alternatively, if you are already familiar with our Q-Series products the order can be converted to the direct Q-Series replacement.

In regards to products listed on the Motability Scheme

The products below are no longer available to order from Sunrise Medical after the discontinuation date listed. However, these products are still listed on the Motability Scheme for Q2 (1st April – 31st June) as some of our dealers have a stock holding of Motability specification chairs which can still be sold on the Motability Scheme up until 31st June 2019. The products below will not be listed on the Q3 Motability Update commencing 1st July 2019.

Products Listed below with the discontinued date and equivalent Q-Series product.

Discontinued Date	Current Sunrise Product	Q-Series Equivalent
31st January 2019	Quickie Jive Up	Quickie Q700-UP M
	Quickie Jive M Sedeo Ergo	Quickie Q700-M Sedeo Ergo
	Quickie Puma 40 Sedeo Ergo	Quickie Q700-F Sedeo Ergo
	Quickie Jive F	Quickie Q700-F Pro or Quickie Q500-F Pro
	Quickie Jive R2	Quickie Q700-R Pro or Quickie Q500-R Pro
13th January 2019	Quickie Jive M	Quickie Q700-M Pro
	Quickie Jive M – Hybrid	Quickie Q700-M Pro
1st July 2019	You-Q Samm	Quickie Q700-F Pro or Quickie Q500-F Pro
	You-Q Alex	Quickie Q700-R Pro or Quickie Q500-R Pro
1st December 2019	You-Q Luca MWD	Quickie Q500-M Pro
	You-Q Luca RWD or FWD	Quickie Q500-R Pro or Quickie Q500-F Pro

User Benefits:

Equivalent products can be found in our new Q-Series range, which offers the following benefits to dealers and users:

Q500 Pro Series is made up of our Q500-M (Salsa M2 & Luca replacement), Q500-R (Puma 40, Jive F, Jive R & Luca replacements) and Q500-F (Luca replacement). These have been developed from the Salsa M2 (Q500-M) and Puma 40 (Q500-R/F). These improved bases offer a responsive and intuitive drive along with integrating the award-winning Sedeo Pro seating system.

Q700 Series has three base configurations, our Q700-M offers a replacement to the Jive M and our Q700-R/F are replacement products for the Alex. The Q700-M boasts our new Spider Trac™ technology with a greater life cycle of 1,000,000 cycles compared to our previous gas strut which was tested to 400,000. This suspension delivers the same high level performance but with greater longevity. The Q700-F & R are our new flagship front and rear wheel drive bases which provide unparalleled outdoor performance, delivering the highest level of comfort and traction using our new all-round suspension and Spirit Level Technology.

The Q700 series also offers three choices of seating depending on the users requirements. Choose from our Sedeo Pro seating which provides a high level of comfort and support, with the stepless adjustment you can modify the sizing to the client's measurements. Alternatively the Sedeo Ergo or the Sedeo UP seating is available, depending on whether the client requires a standing or full lay flat chair that boasts 5 memory positions that can be programmed to preference.

For more details please see the attached documents, alternatively please contact your Area Sales Manager for training on any of the NEW Q-Series products.

Customer Services	Customer Support	Technical Service Centre	E-mail
Telephone:	+44 (0)845 605 66 88 Option 1-1	+44 (0)845 605 66 88 Option 1-2	enquiries@sunmed.co.uk
Fax:	+44 (0)845 605 66 89	+44 (0)845 605 66 89	help.technical@sunmed.co.uk