

## **Technical / News Bulletin**

UK

01.03.18

## **BULLETIN DETAILS**

Product Group:	Sterling S-Series			
Models Affected:	S400 & S425			
Effective Date:	February 2018	Serial No. Effective From:		
Bulletin Subject:	S-Series S400 & S425 Anti-tip height improvements			

## **Description:**

Following post market surveillance and customer feedback we have identified a challenge where on both the S400 and S425 scooters the ground clearance on the anti-tips can cause the scooter to become grounded between obstacles.

Therefore from 1<sup>st</sup> January 2018 we are releasing a redesigned rear frame of the scooter to provide a 5cm ground clearance rather than the previous 2.5cm.

Please refer to www.sunrisemedical.co.uk, or contact your Area Sales Manager for more information

Literature Affected:		
Website:	N.A	
Order forms:	N.A	
Owner's Manual:	N.A	
Parts Manual:	N.A	

If you have any questions regarding this bulletin, please do not hesitate to contact:

Customer Services	Customer Support	Technical Service Centre	E-mail
Telephone:	+44 (0)845 605 66 88 Option 2	+44 (0)845 605 66 88 Option 3	enquiries@sunmed.co.uk
Fax:	+44 (0)845 605 66 89	+44 (0)845 605 66 89	help.technical@sunmed.co.uk