

	<h1>Technical / News Bulletin</h1> <p>UK</p>		BULLETIN NO.:
			TB 0538
			DATE ISSUED
			18/09/2017
BULLETIN DETAILS			
Product Group:	YOU-Q Luca & YOU-Q Samm		
Models Affected:	Luca & Samm		
Effective Date:	November 2017	Serial No. Effective From:	
Bulletin Subject:	Luca & Samm colour discontinuation		
Description:			
<p>As part of the continual evaluation of products carried out at Sunrise Medical, a review has been made on the colour options provided on both the YOU-Q Luca & YOU-Q Samm. We always aim to offer as much choice as possible on all our chairs however this has to be balanced with ensuring all options pass our very high quality standards.</p> <p>Therefore over the past few months we have been inspecting the consistency of colours available on both to ensure these pass our quality standards. This is to ensure that the customer will receive the colour of the chair they expected.</p> <p>However during this time we have seen that the variety of the shades of colours available vary too much and therefore have not passed our quality standard. For this reason with immediate effect we are discontinuing the following colours:</p> <p>Luca:</p> <ul style="list-style-type: none">- Frame colour red with black covers (P/N B001293)- Frame colour blue with black covers (P/N B001288)- Frame colour purple (P/N B001062) <p>Samm:</p> <ul style="list-style-type: none">- Frame colour black, supporting arms champagne (P/N B001073)- Frame colour black, supporting arms red with black covers (P/N B001302)- Frame colour black, supporting arms blue with black covers (P/N B001298)- Frame colour black, supporting arms purple (P/N B001300) <p>The colours now available on both the Luca & Samm are as follows:</p> <p>Luca:</p> <ul style="list-style-type: none">- Frame colour dark grey (P/N B000844)- Frame colour white (P/N B000845)- Custom (spray) colour please specify mono colour RAL (P/N B001355) <p>Samm:</p> <ul style="list-style-type: none">- Frame colour & support arms white (P/N B001074)- Custom (spray) colour please specify mono-colour RAL (P/N B001356) <p>We understand that you may have quotes with customers currently and therefore we will honour any quotes that are outstanding until 31st December 2017. However after this date all orders we receive will have the choice of one of the alternative colours instead.</p> <p>Please refer to www.sunrisemedical.co.uk, or contact your Area Sales Manager for more information</p>			
Literature Affected:			
Website:	N.A		

Order forms:	Available on www.sunrisemedical.co.uk		
Owner's Manual:	Available on www.sunrisemedical.co.uk		
If you have any questions regarding this bulletin, please do not hesitate to contact:			
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