



Technical / News Bulletin

BULLETIN NO.:

TB0531

DATE ISSUED

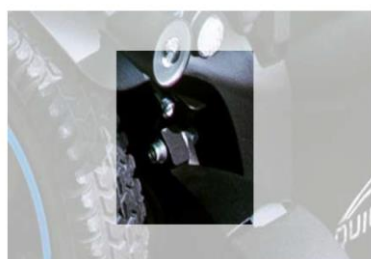
15/09/2017

BULLETIN DETAILS

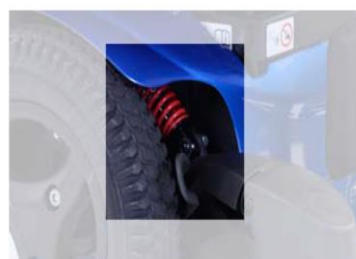
Product Group: Jive M2 Sedeo Ergo**Models Affected:** Jive M2 Sedeo Ergo**Effective Date:** 15/09/2017**Serial No. Effective From:** N/A**Bulletin Subject:** Jive M2 Sedeo Ergo – Comfort Suspension Discontinuation

Following post market surveillance and feedback from our QUICKIE Dealers and end customers with immediate effect the Comfort Suspension option will no longer be available and the Sports Suspension will be the standard option on all QUICKIE Jive M2 Sedeo Ergo wheelchairs.

Comfort Suspension – Discontinued



Sports Suspension – Standard Option with immediate effect



Reason for Discontinuation

- **Reduced Complexity For Prescribers:** The Sports Suspension option offers significantly reduced field maintenance and set up Vs the Comfort Suspension with electronic castor lock.
- **Enhanced Performance with SpiderTRAC 2 Sports Suspension:** The Sports Suspension delivers a stiffer sportier ride, more responsive turning and reduced pitching in turns, deceleration and increased stability in ramp and kerb ascension and dissension.
- **C-Me Mode with Full Suspension:** When the Jive M2 Sedeo Ergo is in C-Me mode, the Sports Suspension provides full use of the suspension. This allows the client to drive over uneven surfaces and small thresholds when the seat is elevated.
- **Customer Demand:** A review of sales and dealer feedback found the Sports Suspension to be the preferred option with QUICKIE Dealers and end clients and removing the comfort option reduced prescribing complexity.

Spare Parts

As with all Sunrise Medical products, the Comfort Suspension option and electronic castor lock will be supported with Spare parts for a minimum of 5 years after the discontinuation

Literature Affected:

Website: N.A**Order forms:** Amended 15/09/2017 – Available on www.sunrisemedical.co.uk**Owners Manual:** Available on www.sunrisemedical.co.uk

If you have any questions regarding this bulletin, please do not hesitate to contact:

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