

Technical / News Bulletin UK

BULLETIN
NO.:
TB 0505
DATE ISSUED
15/06/16

BULLETIN DETAILS					
Product Group:	Manual				
Model Affected:	Youngster 3, Simba, Life FT, RT, F, R, Argon ² , Helium, Neon ² & Xenon ²				
Effective Date: 6 th July 2016 & 17 th October 2016	Serial No. Effective From:	N/A			
Bulletin Subject:	Replacing 123mm Carbotecture forks with 123 Aluminium forks				

Description of Issue / Solution:

As part of ongoing commitment to develop our products we have changed the longer castor forks to aluminium rather than the current Carbotecture material. This is mainly for customers choosing power add-ons and devices and in some cases the longer Carbotecture forks can experience a little castor flutter.

The following 4 options for Carbotecture Forks will be as follows as of 6th July 2016:

111mm x 32mm - Carbotecture available

111mm x 45mm - Carbotecture available

123mm x 32mm – No longer available. Alternative 45mm aluminium will be supplied

123mm x 45mm – No longer available. Replaced with aluminium

Currently any 123mm height fork will be supplied in the 45mm wide only and in Aluminium. The 123mm height 32mm wide will be available in aluminium from 17th October 2016.

Please note that any outstanding chairs to be built from orders placed on E-Forms prior to Friday 8th July 2016 will be switched to the aluminium fork. You should be contacted by our order administration team regarding this however if you have any concerns then please contact your orders administration buddy with your queried order number.

Benefits to the Customer

Aluminium forks will benefit the customer in a number of ways;

- No need to choose optional forks for the use with power add-ons
- Replacing the existing Carbotecture forks with the aluminium version make anti-flutter adjustment and control easier and more efficient

Literature affected:			
- Parts Manual	To be updated		
- Technical Manual	To be updated		
- Order Form	Updated		
If you have any questions regarding this bulletin, please do not hesitate to contact:			
	To all of all Open to a		

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