



Technical / News Bulletin

UK

BULLETIN NO.:

TB 0473

DATE ISSUED

01/11/2015

BULLETIN DETAILS

Product Group:	Power
Model Effected:	Quickie Groove F/M/R
Effective Date: 27-07-2015	Serial No. Effective From: N/A
Bulletin Subject:	Groove 4 Pole Motor Replacement

Description of Bulletin:

Due to parts unavailability, we have been informed by our supplier that the AMT 4-pole motors we used for Groove F/M/R as spares are no longer available to us. Therefore we have to provide an alternative motor option to ensure we can continue to support Groove wheelchairs in the field.

Resolution

We have investigated and implemented the use of our existing Salsa and Jive LINUX motors as an alternative. We have produced an instruction detailing how to change the motors and what needs to be done from a programming perspective.

Unfortunately as we have no Delphi support any longer, only Groove chairs with an R-Net control system can be updated.

The parts manual has been updated to reflect the selection option required as detailed in the work instruction mentioned above. The installation document will be attached with any spare parts requests for AMT 4-pole motor with Linux Substitution.

Literature affected:

- Parts Manual	Updated
- Order Form	N/A

If you have any questions regarding this bulletin, please do not hesitate to contact:

Customer Services	Customer Support	Technical Service Centre	E-mail
Telephone:	+44 (0)845 605 66 88 Option 2	+44 (0)845 605 66 88 Option 3	enquiries@sunmed.co.uk
Fax:	+44 (0)845 605 66 89	+44 (0)845 605 66 89	help.technical@sunmed.co.uk