



Technical / News Bulletin

UK

BULLETIN NO.:

0431

DATE ISSUED

14/05/2014

BULLETIN DETAILS

Product Group:	Power		
Model Affected:	Quickie Salsa M / Zippie Salsa M		
Effective Date:	21/10/2014	Serial No. Effective From:	N/A
Bulletin Subject:	Improvement to batteries and battery capacity on Salsa M / MHD		

Subject of Bulletin:

Improvement to Salsa M Battery capacity

Reason for change:

In an ongoing effort to improve the design, functionality and performance of our products we are pleased to announce an upgrade to the batteries supplied on the Salsa M and Salsa M HD powered wheelchairs.

After an extensive development and testing project the batteries supplied on the Salsa M and M HD have been upgraded to 55Ah.

The new battery (shown to the right) has a capacity of 55Ah/C20 (10% higher capacity than the original battery) and has gone through extensive internal and field testing over the past 12 months and has outperformed the previous batteries supplied on the Salsa M.



The part number for this new battery is 21116001, and the previous MK 50Ah/C20 battery (000172.32102) will no longer be used.

Improvements for the customer:

Salsa M powerchairs fitted with the new batteries have up to a 10% increase in maximum range, as the new battery is 55Ah as opposed to the original 50Ah batteries.

After Sales Servicing – Important note:

Sunrise Medical UK will be supplying only the new battery as a spare part from 14th March 2014 onwards. It is important to ensure that where original MK batteries are fitted, any new batteries supplied should be fitted as a pair of Eternity batteries. It is not advisable to mix different capacity batteries on the same chair as they have different ratings and characteristics, and it is always advisable that batteries are replaced as a pair whenever there are battery issues on a product. The new batteries are comparable in size to the older MK batteries, and the existing battery looms can be used although the new batteries will require the battery looms to be screwed into the threaded holes rather than using the terminal connections on the MK batteries.

Literature Affected:

Sunparts:	Updated to include new battery option
Order Forms:	Updated to show 55Ah rather than 50Ah
Website:	Updated technical specifications
Owners Manual:	To be updated as a running change

If you have any questions regarding this bulletin, please do not hesitate to contact:

Customer Services	Customer Support	Technical Service Centre	E-mail
Telephone:	+44 (0)845 605 66 88 Option 2	+44 (0)845 605 66 88 Option 3	enquiries@sunmed.co.uk
Fax:	+44 (0)845 605 66 89	+44 (0)845 605 66 89	help.technical@sunmed.co.uk